

ENVIRONMENTAL REPORT

WILD COAST SUN 2024



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Executive Summary Environmental Projects and Expenses 2024

01	Environmental Awareness Events	
	Community Clean-up Day	World Environment Day
	Arbour Day	International Coastal Clean-up Day
	Total Cost to WC	R15 000

02	Environmental Projects	Recycling Project	
		Bee Conservation Initiative	
	Total Cost to WC	R55 000	

03	Resource Management	Electricity (Kwh)	Diesel Bulk (L)	LPG (Kg)	Vehicle Fuel (L)	Water (KL)
	Total Consumption	19 249 792	187 993	17 906	20 789	231 642
	Percentage Rate	+22%	-78%	+18%	-2%	-16%
	Total Cost to WC	R33 731 163	R4 018 894	R367 626	R472 280	R2 347 332

Note. The percentage rate is the increase/decrease rate of 2024 compared to 2023.

04	Waste Management	Landfill	Recycled
	Total Waste Tons	136	80%
	Landfill / Recycling Rate	563	20%
	Total Cost to WC	R2 413 232	

05	Environmental Expenses	Expenses	Environmental Savings	Savings	Water CSI
	Events & Projects	R70 000	Water donated CSI		R583 308
	Resource Management	R4 097 295	Water Recycled	1 021 819	
	Waste Management	R2 413 232	Compost Generated	329 321	
	Total Cost to WC	R6 580 527	Total Savings	R1 351 140	



1. Environmental Awareness.

1.1 Community Clean-up Day

Litter, sewage, plastic, and other pollutants do more than just ruin the beauty of the beach. They are closing coastal areas, destroying marine life, and making people seriously sick.

Mzamba Tourism, Amadiba Tourist Guides, Gayo Enterprises, Mbizana Municipality, and locals joined forces and cleaned the Mzamba beach from the Wild Coast Sun Hotel to Mzamba River Mouth. A total of 120 bags of waste was collected. Wild Coast Sun donated refuse bags, gloves, and lunch to the participants.



1.2 World Environment Day 05 June 2024

The Wild Coast Sun invited several stakeholders to celebrate World Environment Day on 5 June 2024. The event focused on environmental challenges facing Eastern Cape communities namely:

- The Protection of Provincial Nature Reserves and Surrounding Community Areas - presented by -Eastern Cape Parks and Tourism,
- Maintaining the History of the Wildcoast Rich Natural Heritage – by Wildcoast Museum,
- Biodiversity and Environmental Management - DEDEAT,
- Managing Waste and Open Spaces - WMM Local Municipality,
- Combating Alien Invasive Plants - SANBI,
- Birds and Biodiversity in the Wildcoast - Birdlife SA,
- The History of World Environment Day - Wild Coast Sun,
- The City Nature Challenge event - Conservation Exposure Education & Training (CEET) and Sustaining the Wild Coast (SWC).

The eco-rangers participating in the City Nature Challenge documented the Mzamba region's diverse flora and fauna, contributing valuable data for scientific research and conservation planning. The team observed 6 800 sightings and listed 4 200 species. Wild Coast Sun sponsored the prizes for the 10 local winners who each received a Spekboom (*Portulacaria afra*) and an illustrated wildlife field guidebook.



“The participants’ dedication to documenting our region’s diverse flora and fauna is inspiring and contributes valuable data for scientific research and conservation planning. Wild Coast Sun is pleased to have played a role in facilitating this inspiring event which will have a long-lasting impact on educating people about the importance of our natural world,” said Sonja Stroud, Wild Coast Sun’s Environmental Coordinator. *“Congrats to Wynand Kuilder who received the Wild Coast Sun Eco Champion Award; for his valuable contribution in developing resource monitoring systems and energy saving initiatives.”*



Wild Coast Sun World Environment Day Celebrations with Sustaining the Wild Coast and Conservation Exposure Education and Training (CEET).



The City Nature Challenge ten winners are Lindelani Mbulawa, Kholeka Mtwla, Fezeka Mtwla, Lizeka Ntsikeni, Zolani Mbulawa, Mzwandile Hagile, Andisiwe Nzama, Vuyiswa Tshezi, Nwabisa Tshutsha, and Busiswa Mbutho

1.3 Arbour Month September and International Coastal Clean-up Day 2024

Wild Coast Sun’s commitment to respecting and preserving its stunning natural surroundings was demonstrated when the Resort observed two significant environmental days recently.

In October, following a delay due to heavy rains, the Resort played its part by hosting a beach clean-up to mark International Coastal Clean-up Day, typically celebrated on the third Saturday of September. Twenty-six eco-warriors consisting of representatives from Ezemvelo KZN Wildlife, Tourism Monitor students, Gayo Enterprises and Wild Coast Sun staff members gathered at Mzamba Beach to tackle the pressing issue of marine litter. Together, they collected an impressive 35 large bags of waste comprising mostly plastic bottles, yoghurt containers and polystyrene.

The collected waste was sent to Wild Coast Sun’s on-site recycling facility, where Gayo Enterprises sorted the materials and prepared them for recycling.

Wild Coast Sun also embraced September as National Arbor Month in South Africa, inviting students from Ithuba Wild Coast Community College to celebrate Spring Day and Arbor Week. The students were taken on a guided tour of the Mzamba Fossil Formations. Also known as a petrified forest, the site features 80-million-year-old fossilised trees and shells from the Cretaceous period.

“The students enjoyed an engaging learning experience where they identified fossils within the caves and along the reef, demonstrating the importance of conserving these ancient treasures,” said Wild Coast Sun General Manager Henry Tshegetso Boekhouer.



To further support environmental education, Wild Coast Sun donated indigenous waterwise plants to local schools including Ebenezer Junior Secondary School and Free Methodist Junior Secondary School, as well as Ithuba Wild Coast Community College.

“The Resort sponsored a presentation by Pure Venom, focusing on the ecological importance of snakes and helping to dispel fears associated with these often-misunderstood creatures,” Boekhouer said.

“By participating in these important environmental days, Wild Coast Sun hopes to showcase respect for our breath-taking surroundings while nurturing a sense of responsibility and awareness within the community so that current and future generations can appreciate and respect nature.”



CAPTION: Beach clean-up in progress with Cynthia Nene, Wild Coast Sun’s Marketing Manager, who is also a Mrs. Bold South Africa 2024 pageant finalist



CAPTION: Ithuba Wild Coast Community College on the petrified forest tour along the beach



CAPTION: Wild Coast Sun donated indigenous waterwise plants to Ithuba Wild Coast Community College (above) and Ebenezar Junior Secondary School (below)



The above article was published in the South Coast Herald, Pondoland Times, Facebook and Twitter.
Event organizer Sonja Stroud
Article Sarah Anderson



2. Environmental Projects

2.1 Recycling Project



Wild Coast Sun is serious about waste and is committed to sorting and separation of all commercial waste items on site by a dedicated team of workers. The objective of the recycling project is to achieve maximum recycling rates and minimum waste to landfill. The recycling rate for 2024 is 80 % and an incredible 563 tons of waste have been recycled.

Waste Separation at Source:



Figure 2 Kitchen food waste bin.

Waste separation in the main kitchen consists of a green food waste bin and a yellow recycling bin.

The food waste bin is for fruit and vegetables, bread and pastries, eggs and dairy, meat and chicken (fig.1). Gayo Enterprises collect the food waste every 3 hours and transport the food to the compost yard on site.

The recycling waste bin is for paper bags, plastic bags, egg trays, tin foil wrapping, tetra packs and small boxes, plastic bottles, plastic wrapping, tins, glass bottles and jars (fig.2).



Figure 1 Kitchen recycling .bin



Figure 3 Office paper bin

All offices are equipped with a paper bin, a recycling bin, and a general waste bin.

The paper bin is for used office paper, newspapers, paper bags, and tea boxes. The recycling bin is for chip packets, milk tetra packs, yoghurt containers, plastic food containers, glass bottles, plastic bottles, coffee tins, cooldrink tins, plastic bags and items.

The general waste bin is for food, tissues and serviettes.

The recycling waste is transported to the Recycling Facility on site.



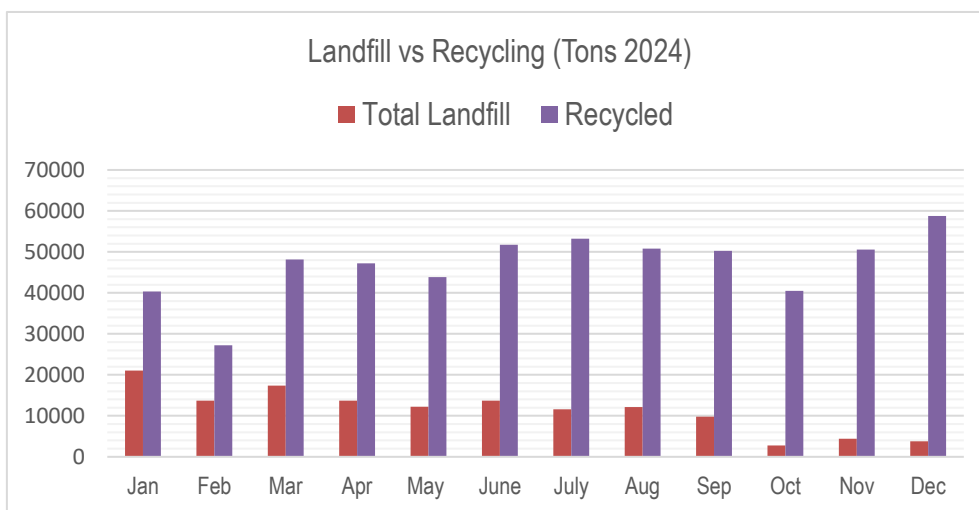
Figure 4 Office recycling bin

Recycling Facility

Waste items are separated by a team of 7 sorters at the Recycling Facility. The separated waste is then bailed, into bails of paper and cardboard, tins and cans, and plastic items. Three workers are required to operate the bailing machine. The bailed items are sent to Recycling outlets in Margate, Port Shepstone, and Durban.

Glass bottles are crushed in the glass crushing machine at the Recycling Facility. Three workers are required to operate the glass crushing machine. The crushed glass is sent to a glass recycler in Durban.

The diagram below illustrates the Landfill vs Recycling Rate in 2024.





The table below illustrates the type and number of items that have been recycled in 2024.

Recycling Rate 2024	80%	Landfill Rate 2024	20%
Total Recycled	563 tons	Total Waste to Landfill	136 tons
Paper	9 tons	Cardboard	47 tons
Plastic	52 tons	Glass	27 tons
Metal	32 tons	Food Waste /Compost	187 tons

2.2 Bee Conservation Initiative

Why Bees are Important.



Bees have cultural, medicinal, and ecological importance as they are producers of honey, medicines, cosmetics and are essential pollinators of food crops, fruits, vegetables, wild trees, shrubs, and flowers. The movement of pollen between plants is necessary for plants to fertilize and reproduce. Both farmed and wild bees control the growth and quality of vegetation and when they thrive, so do

crops. Bees are a vital component of ecosystems and assist in improving and maintaining the range of biodiversity of plant species and related wildlife. Without bees, there will be no more nuts, coffee, cocoa, tomatoes, apples, or almonds, to name but a few crops. These products are essential sources of vital nutrients important in the human diet.

Bees are Endangered.

Despite how critical bees are to the natural environment and human food systems, global bee populations continue to decline. Over the past decade alone, beekeepers have reported annual bee colony losses of 30% to 50%. The decline has been blamed on a variety of factors, from pesticide use to industrial farming techniques, cell phone towers, light pollution, and habitat loss.

Take Action to Save the Bees.

We can all help to conserve bees by providing green backyards and gardens as they are vital resources for bees. Growing native flowers and leaving weeds to develop can contribute to bee numbers and health by providing food and shelter. Reducing landscaping activities, such as mowing or pruning, can help bees by increasing the amount of vegetation available. Use ecofriendly pest control instead of harmful pesticides. Do not destroy natural beehives in your garden. Learn about beekeeping to help





keep your garden productive and colourful and enjoy the benefit of harvesting your own honey! Free beekeeping courses are available online.

Bee Conservation Initiative



The Wild Coast Sun is situated in the Pondoland Centre of Endemism and is internationally recognized as a botanical 'hotspot' of plant endemism - home to about 1,800 vascular and angiosperms (flowering) plant species. - a hotspot for bees and pollination. To capture the flavour and essence of the variety of flowers in the region, the Wild Coast Sun spearheaded a successful Beehive Enterprise Development (BED) project.

In partnership with the Eastern Cape Development Corporation, several beehives have been introduced in

the natural areas of the Estate. Some beehives have been erected close to the majestic Gum trees (Eucalyptus) bordering the property. Although not indigenous, Gum trees have become part of Southern Africa's heritage and landscape. Many stands of Eucalyptus have been declared as champion (special protected) trees in parts of the country. As required by law the WC monitors the trees and ensure that they do not spread outside of the land managed by WC.

Eucalyptus flowers are favoured by bees and make an outstanding strong flavoured honey. The hives are inspected every 2-3 weeks by the BED owners. Honey is harvested in late summer. The honey is sold at local markets. All profits of honey and bees wax go to the owners of the BED project.

To enhance the Beehive project, WC designed a Nature Garden on the deck of Chico's Restaurant, that buzzes with life – a bee's paradise! To attract bees to the garden a variety of bright, colourful flowers that are loaded with nectar and pollen are on show to attract our buzzy guests.

This bee-friendly garden isn't just about the sweet nectar, but about creating a haven for these little pollinators, full of cozy nesting spots and free from harmful pesticides.

Visitors to Chico's Nature Garden are thrilled to see bees, butterflies and honey birds drinking nectar from the colourful display. Help safe our bees and plant a pollinator friendly Nature Garden.





3. Resource Management – Consolidated Report

3	Resources	Jan- Dec 2023	Jan-Dec 2024	Percentage	
a.	Electricity (Kwh)	15 810 174	19 249 792	22%	Increase
b.	Water Withdrawal (KL)	274 710	231 642	-16%	Decrease
c.	Water Recycled (KL)	17 667	36 185	-105%	Increase
d.	Water Donated CSI (KI)	16 900	17 225	20%	Increase
e.	LPG Gas (Kg)	21 783	17 906	18%	Decrease
f.	Diesel Generators (Litres)	844 882	187 993	-78%	Decrease
g.	Vehicle Fuel (Litres)	21 140	20 789	-2%	Decrease
h.	Waste to Landfill (Tons)	276	136	-51%	Decrease
i.	Waste Recycled (Tons)	360	563	56%	Increase

Note The concessionaire recharges have not been deducted from the above figures.

3.1 Electricity Management

The Wild Coast Sun is linked to Pinnaculum Energy Technologies, a computerized meter reading system. Both the Main Incomers as well as all the Concessionaire outlets are connected to Pinnaculum. Detailed reports indicating the electricity usage and cost per area is published monthly.

Compared to 2023 there is a 22% increase in electricity due to the reduced loadshedding schedule in 2024.

3.1	Jan-Dec 2024	KWH	Cost
a.	Eskom Invoices	19 249 792	37 702 507
b.	Concessionaires Recharges	1 043 552	3 971 344
	Total Usage & Cost to WC	18 206 240	R33 731 163



3.2 Fuel Management

The Wild Coast Sun has an Energy Centre with 3 generators and 2 above ground diesel storage tanks, each holding 23 000 litres. The vehicle fleet consists of 4 petrol vehicles and 1 diesel vehicle, which is mainly used by Maintenance and F&B Departments. The Golf Club has 50 petrol golf carts and several greenkeeping machinery.

Compared to 2023 there is a 105% decrease in Diesel consumption due to the reduced loadshedding schedule in 2024.

There were 77kg of R22 refrigerant gasses added in 2024.

3.2.1	Jan-Dec 2024	Litres	Cost
a.	Diesel Generators Consumption	187 993	4 018 894

3.2.2	Vehicle Fuel		
a.	Petrol	33 433	759 344
b.	Diesel	4 072	92 608

3.2.3	LPG	Kg	Cost
a.	LPG Wild Coast	17 906	367 626
b.	LPG Concessionaires	32 427	486 279

3.2.4	Refrigerant Gas	Kg	
a.	R404	0	
b.	R134a	0	
c.	R407a	0	
d.	R22	77	
e.	Other	0	

3.2.5	Total Cost of Energy to WC	R38 969 635
a.	Total Cost of Fuel to WC	4 870 846
b.	Total cost of Gas to WC	367 626
c.	Total Cost of Electricity to WC	33 731 163



3.3 Water Management

Wild Coast Sun extracts water directly from the Mtentwana Dam and the water is purified at the on-site Water Treatment Plant. The operational cost of the Water Treatment Plant is R246 207 per month. Operation fees include staff wages, chemicals, maintenance, and electricity usage.

The Department Water and Sanitation (DWS) bills the WC every 6 months for water resource management and extraction of water from the Mtentwana Dam. The average fees are R7000 per month.

Compared to 2023 there is a 105% increase of water recycled due to the upgraded irrigation system, and a decrease of 16% of water extracted from the Mtentwana dam. WC donated the value of R583 308 in supplying water to the Police station and Amadiba Clinic as part of CSI donations.

3.3.1	Jan-Dec 2024	Kilo Litre	Cost	Comment
a.	Discharge of Grey Water	123 734	9 454	DWS discharge fees as from June 2024
b.	Water Donated CSI	17 225	583 308	Amadiba Clinic and Police Station

3.3.2	Water Purified			
		191 455	2 979 097	Plant Operation Fees
a.	Concessionaires Recharges	112 084	631 765	
b.	Recycled Grey Water	36 185	1 021 819	Saving
	Total Usage & Cost to WC	79 371	R2 347 332	

WC's potable and effluent water is tested every month by BN Kirk for levels of E. coli and faecal coliforms. BN Kirk is a SANAS accredited water, sewage, and industrial effluent testing laboratory. The final potable water and final discharge results are indicated in the table below. Figures highlighted in red have exceeded the coliform limits. An automated chlorine dosing system has been added to the last maturation pond to address the faecal coliforms exceeding the general limit in the effluent water.

3.3.4	Potable Water	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	No	De
a.	Faecal coliforms	18	0	2	0	0	0	0	2	0	0	0	0
b.	E. coli	0	0	0	0	0	0	0	0	0	0	0	0

*cfu/100ml

3.3.5	Effluent Water	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	No	De
a.	Faecal coliforms	>2900	>2900	>2900	>2900	>2900	52	>2900	>2900	482	>2900	0	0
b.	E. coli	>2900	>2900	>2900	>2900	>2900	34	>2900	>2900	404	>2900	0	0

*cfu/100ml General limit <1000



3.4 Waste Management

Wild Coast Sun is serious about waste and is committed to sorting and separation of all waste items on site by a dedicated team of workers. Gayo Enterprises is the main waste service provider responsible for collecting, sorting, separating, waste on site, and transporting waste to Oatlands Landfill. Food waste is processed into compost on site by Vuka Uzenzele Trading.

Sanitary waste from the public areas is collected by Rentokil Initial and transported to Shongweni Landfill site.

80% of the total waste generated has been recycled in 2024. Compost savings are R329 321

3.4.1	Landfill	Kg	Cost	Comment
a.	Non-Hazardous Waste	102 782	280 949	Oatlands Landfill
b.	Sanitary Waste	33 553	234 300	Shongweni Landfill
c.	Landfill Total	276 012	R 126 600	Landfill fees only

3.4.2	Recycled	Kg	Cost	Comment
a.	Metal	32 094		
b.	Cardboard & Paper	56 856		
c.	Plastic	51 388		
d.	Glass	26 900		
e.	Other	207 183		Wood
f.	Wet Waste Compost	143 183	R329 321	Compost saving

3.4.3	Service Fees	Sanitary waste	Oatlands Landfill	Recycling	Composting
a.	Service Provider	Rentokil Initial	Oricol & Gayo	Gayo Enterprises	Vuka Uzenzele
b.	Cost	120 984	280 948	1 786 900	224 400
c.	Total Cost to WC	R2 413 232	Total Waste Management Fees 2024		

3.4.4	ZWTL Progress	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	No	Dec
a.	Recycled Waste	66%	66%	74%	78%	78%	79%	82%	81%	84%	94%	92%	94%
b.	Landfill Waste	34%	34%	26%	22%	22%	21%	18%	19%	16%	6%	8%	6%
c.	Target for 2024	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%
Zero Waste to Landfill Progress													



4. Environmental Management System

4.1 International Standard ISO 14001:2015

The Wild Coast Sun’s Environmental Management System (EMS) is based on the International Standard ISO 14001:2015. The ISO standard provides organizations with a framework to protect the environment and respond to changing environmental conditions in balance with socio-economic needs. It also assists the organization to fulfil compliance obligations, enhance environmental performance, mitigate potential adverse effects of environmental conditions and to communicate environmental information to relevant interested parties. [The WC’s EMS System was audited by an external independent auditor and the compliance score to the ISO standard is 96%.](#)

4.2 Legal and Other Requirements

4.2.1 *Monitoring of Environmental Legislation.* The Wild Coast Sun’s Aspects and Impacts register is linked to an updated and relevant Legal Register. WC receives monthly updates to changes in environmental legislation. [The main environmental laws applicable to WC are tabled below:](#)

	Environmental Law	Applicable section	Conformance
01	National Environmental Management: Air Quality Act (NEMAQA), 39 of 2004 and regulations.	Report National Atmospheric Emissions Inventory System	Yes
		Prevent the emission of any offensive odor.	
		Phasing out of ozone-depleting substances (HCFCs or HCFC-22) by 2040	Yes
02	National Environmental Management: Biodiversity Act (NEMBA), 10 of 2004 and related acts and regulations	Control and eradicate invasive alien species.	Yes
		Causing the least possible harm to biodiversity and damage to the environment when removing alien plants?	Yes
		Are critically endangered, endangered, vulnerable and protected species protected?	Yes
		Are pest controllers registered with the Department of Agriculture as Pest Control Officers (PCO).	No Refer 16.12
		Are pest controllers in possession of all Material Safety Data Sheets of the substances used by the PCO?	Yes
03	National Environmental Management: Waste Act (NEMWA), 59 of 2008 and regulations	Compliance with the National Norms and Standards for the Storage of Waste	Yes



04	National Water Act (NWA), 36 of 1998 and regulations	Has the WC been granted permission to use water under a general authorisation as gazetted, and does it comply with the prescribed requirements?	Yes
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4.2.2 *ECGB Environmental Conditions of License*

Section	Environmental Conditions of License	Conformance	Comment
16.2	Environmental Approvals (EA)		
	Boat Launch Site Environmental Authorization	Yes	Environmental Authorization has been given to the Mbizana Local Municipality to establish a public boat launch site at Tomson's Lagoon adjacent to the Wild Waves Waterpark
	Boat Launch Site EMP	Yes	The EMP for the Boat Launch Site was issued on 21 August 2021 by Limitless Strategic Solutions.
	Ablution Facility Environmental Authorization	Yes	Environmental Authorization has been given to the Mbizana Local Municipality for the construction of an Ablution Facility at Mzamba Beach in front of the Wild Coast Hotel.
	Ablution Facility EMP	Pending	Ablution Facility EMP has been issued to the Mbizana Local Municipality, however the project is still on hold.
	Beach Bar and Deck Environmental Authorization	Pending	An application for the construction of a Beach Bar and Deck at Mzamba Beach in front of the WC Hotel. has been submitted to the Department of Environmental Affairs by Greenscene Environmental on behalf of the Wild Coast Sun.
16.2	Previous Environmental Approvals		
	Water Park Environmental Authorization	Yes	Environmental Impact Assessment conducted by Chand Environmental
	Water Park EMP	Yes	The EMP for the Water Park was implemented at the time of construction.



Section	Environmental Conditions of License	Conformance	Comment
16.2	Contractor Environmental Approvals		
	Protected Species Permits	N/A	No permits for the removal of protected animal or plant species were required for 2024
16.1	Environmental Laws	Yes	The Legal Compliance Self-Assessment audit was conducted in October 2022
		Yes	Env Legal Compliance audits were conducted by GreenGain Consulting in 2015, Cullinan & Associates in 2017 and Sun International Audit Team in 2019, 2020 and 2022
16.3	Other Requirements		
	No obligations contained in this Condition shall override or supersede any reporting or other obligations under any Environmental Laws or Environmental Approvals	Yes	This requirement to be addressed at the WC Risk Meetings
16.4	Environmental Management System (EMS)	Yes	The WC EMS is based on ISO 14001:2015 and has been implemented and maintained since 2004.
	The EMS is consistent with Environmental Laws	Yes	The EMS is consistent with Environmental Laws
	EMS submitted to Environmental Authority	N/A	Refer 16.1
16.5	EMS continuous improvement	Yes	Findings and recommendations of the annual EMS Audit Reports is instrumental in the continuous improvement of the EMS.
			The EMS has been upgraded from ISO 14001 version 2004 to version 2015.



Section	Environmental Conditions of License	Conformance	Comment
16.6	Environmental Budget		Environmental Projects and Expenses Refer Page 3
	Submitted to ECGB	Yes	The Env Budget is submitted to the ECGB Annually
	Submitted to Env Authorities	N/A	
16.7	Annual Environmental Performance Report		
	Report includes Env Laws	Yes	
	Report includes the EMS.	Yes	
	Report includes significant incidents and complaints.	Yes	Refer to 16.12.
	Submitted to ECGB	Yes	Next report due 04 April 2025
16.8	First report published within 18 months.	Yes	30 March 2023
	Report Published annually.	Yes	Next due 04 April 2025
	Submitted to Env Authorities	N/A	
16.9	EMS Audit	Yes	The EMS Audit Score for 2024 = 96%
	Conducted annually.	Yes	The annual EMS Audit was conducted 05 December 2024
	Conducted by independent 3rd party.	Yes	Criteria: ISO Consultants & Leaders in the field of environmental and green business law.
	Auditor is qualified.	Yes	Criteria: Qualified and experienced ISO Lead Auditor
	Audit report forms the basis of the EMS.	Yes	The EMS is based on ISO14001:2015, the internationally recognized standard for environmental management systems.
	Specific requirements of ECGB are covered in report.	Yes	The EMS is audited against the requirements of ISO 14001:2015.

ENVIRONMENTAL



Section	Environmental Conditions of License	Conformance	Comment
16.10	Compliance to Env Laws to be audited	Yes	Refer 16.1
16.11	Are there any material changes, upgrades, shut down or decommissioning of any key feature/s of the Resort impacting on the EMP.	Yes	None of the activities required an Environmental Impact Assessment (EIA) or Environmental Authorization (EA).
	Above plans must be submitted to ECGB	N/A	
16.12	Significant Environmental Incidents & Complaints		Nil
	Environmental incidents as required by Env Laws	Yes	There are no Env Incidents for 2024
	Environmental incidents as required by the ECGB Condition of License	Yes	There are no Env Incidents for 2024
	Environmental non-compliance		
	Environmental non-compliance as required by Env Laws	No	The Pest Control Officers have received training in applying pesticides, however, are not registered with the Department of Agriculture as Pest Control Officers (PCO).
		Yes	The Department of Water & Sanitation (DWS) verified and validated the WC's water use from the Mtentwana dam as Lawful. WC water use status is registered as follows: National Register of Water Use Registration Record 28056424. LAWFUL.
	Environmental non-compliance as required by the ECGB Condition of License	Yes	There are no Env non-compliance for 2024.



4.3 EMS Audit Report 2024

Audit Objective

The objective of the audit was to determine the level of compliance of the existing system to the requirements of the ISO 14001:2015 standard and the level of operational Environmental management. The requirements of the standard were audited on a sample basis with a combination of an onsite document and records review as well as operational compliance verification aligned to the requirements of SANS 19011. Areas for best practice were also shared with the local site team to further improve the existing site system and operational management.:

Audit Criteria

ISO 14001:2015 and site documentation		
4. Context of Organization	5. Leadership	6. Planning
7. Support	8. Operations	9. Performance Evaluations

Scope of Audit:

Areas Audited:		
Service areas	Landscapes workshops	Waste holding and recycling area
Wastewater	Maintenance workshop	Canteen and food Prep areas
Generators	Golf Course workshop	Dams
Community projects	Roadways	Water park
Beach lagoon	Waterway/river	Residences

Mandatory Procedures Assessed

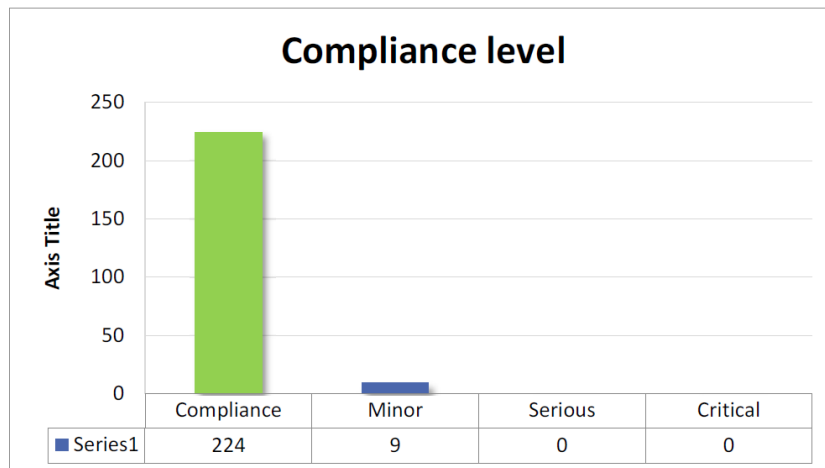
Processes audited for compliance to the standard and site practices:		
Calibration Management	Competence Training Awareness	Compliance Obligations
Continual improvement	Documented information	Emergency Preparedness Response Planning Manual
Nonconformity, Corrective Action	Internal and External Communication	Emergency Preparedness Response Procedure
Management of Change	Management System Scope	Performance Measurement and Monitoring
Internal Audit	Improvement	



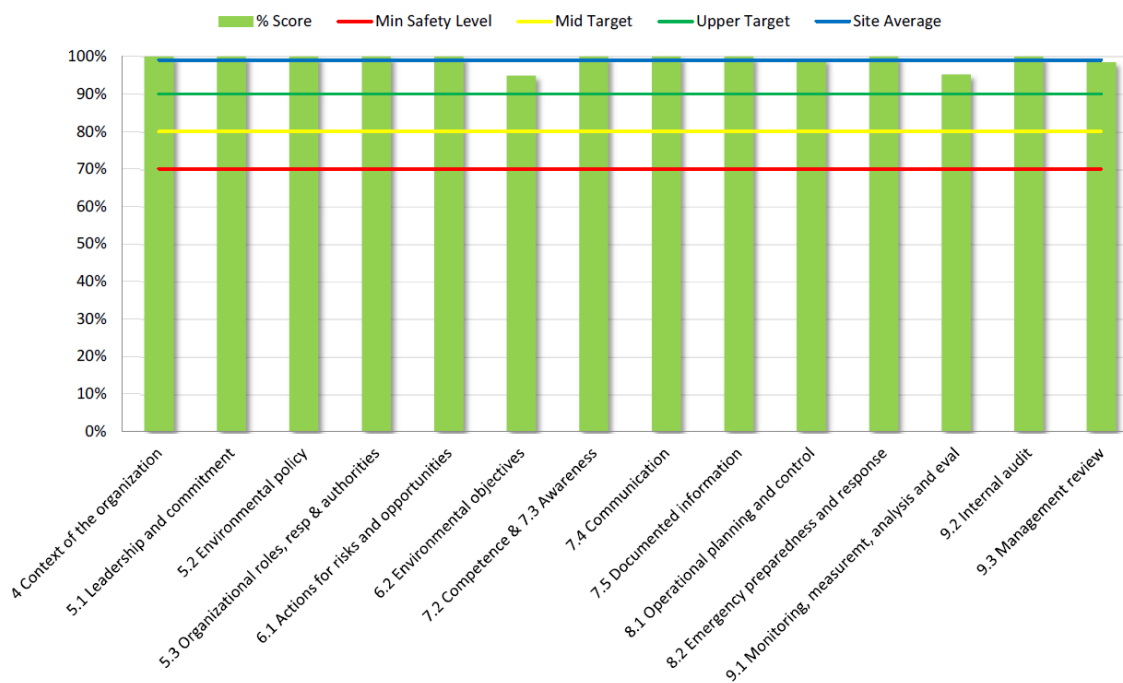
General Comments/Overall Evaluation:

The Wild Coast EMS System has been well managed by the local team and extra documentation has been developed by the site team to take the system to a higher level. There are very good environmental practices on site relating to waste, promoting awareness and signage.

ISO 14001:2015 System Audit Compliance Levels



Systems Audit - ISO 14001 - 2015



ENVIRONMENTAL



— End Report —

*Compiled by Sonja Stroud
EMS Coordinator
Wild Coast Sun*