



2020 ENVIRONMENTAL REPORT

The Boardwalk Casino, Hotel,
Convention Centre & Spa



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Acknowledgements

Anthony van Goeverden – Maintenance Manager

Nirusha Naidoo – L&D Manager

Michelle Jansen – Maintenance Coordinator

Penny Reddy – Assistant Financial Manager

Peggy Mokhatla – Social Equity Manager

Inge van Rensburg – Oricol Manager

Tati Tsunke – General Manager The Boardwalk Casino & Entertainment World:

“Without the assistance of the above-mentioned persons, this report would not have been possible”

Dean Blom
Environmental Manager – The Boardwalk

Social and Environmental Policy

The Boardwalk Casino, Hotel, Conference Centre & Spa aims to be the premier destination for the Port Elizabeth community and for visitors to the city. Environmentally, financially and socially responsible management of the facility is fundamental to achieving this goal.

We are therefore committed to:

- A management style that is based on sound environmental and social values
- Continuous improvement in environmental performance
- Provision of a stimulating, clean and secure environment for our staff and visitors
- Promotion of environmental awareness amongst our visitors, staff, suppliers, contractors and concessionaires

Social and Environmental Policy

Demonstration of environmentally responsible behaviour through:

- Preventing pollution of the environment
- Conserving the use of resources such as water and energy
- Minimising waste generation
- Preventing pollution of the environment
- Conserving the use of resources such as water and energy
- Minimizing waste generation
- Demonstration of socially responsible behavior through:
- Supporting and applying the responsible gambling initiative
- Involving ourselves in sustainable community projects that contribute to social upliftment
- Creating business linkages that support local enterprises
- Developing our staff to maximize their potential through training
- Protecting biodiversity and implementing a climate change response strategy

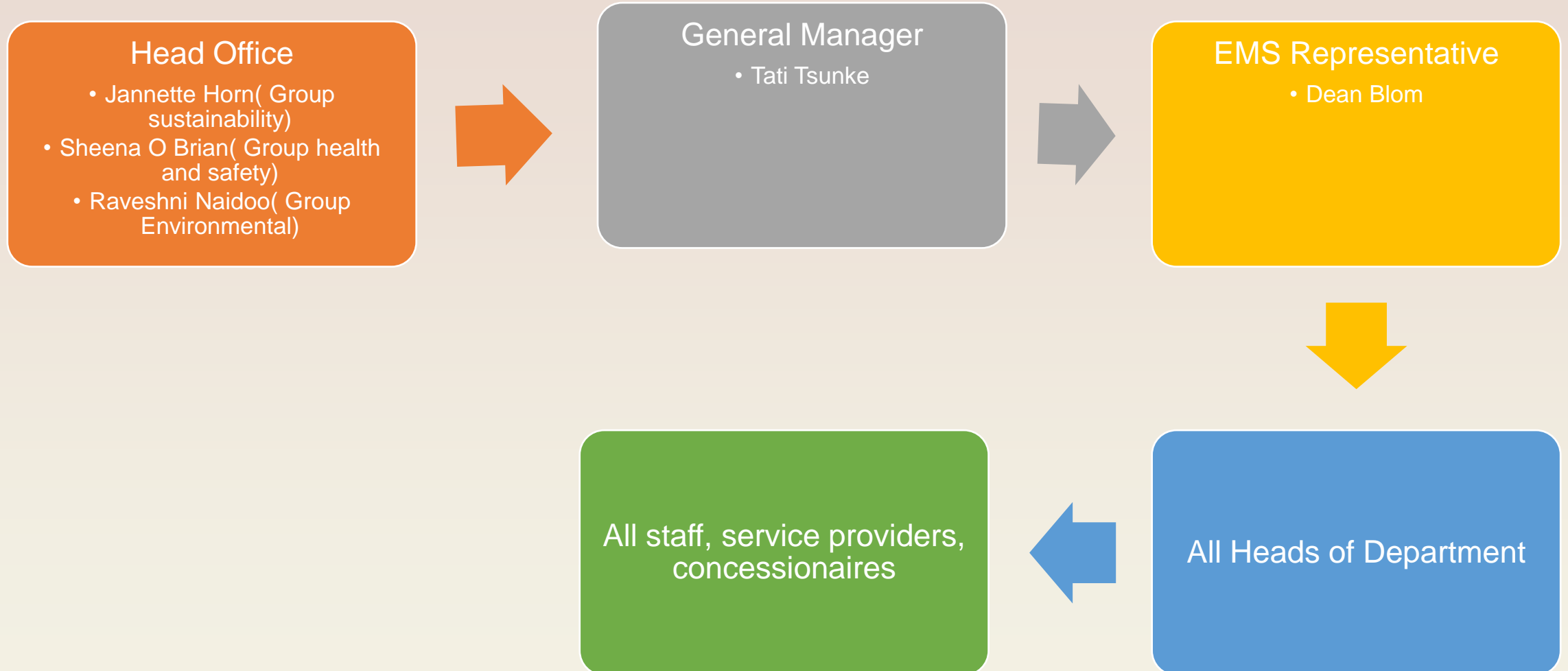


Social and Environmental Policy

Demonstrate good corporate governance through:

- Adopting internationally recognized King III governance standards
- Adhering to a Board Charter and Code of Ethics
- Ensuring that whistle-blowing, fraud reports or other concerns are dealt with in a non-discriminatory and confidential manner
- Monitoring performance on non—financial issues through Social and Ethics Committee
- Maintain open relations with interested and affected parties, especially the surrounding neighborhood, through communication and interaction
- Compliance with the relevant national, provincial and local health, environmental and safety legislation
- We aim to demonstrate this commitment in the appearance and operation of our facility and in the enthusiasm and dedication of our staff.

Environmental Organisation Structure



Message from The Boardwalk Casino, Hotel, Convention Centre & Spa General Manager, Tati Tsunke *(continued)*

- The Boardwalk Casino and Entertainment World is pleased to present its 20th Annual Environmental Report. This 2020 edition of our Environmental Report details our efforts to promote and conserve a sustainable environment and community, while reducing waste and energy consumption.
- The report will cover the period 1 January 2020 unto 31 December 2020.
- This has been an extremely challenging period as the Global Covid 19 pandemic caused a 3-month business lockdown and reduced trading hours with economic challenges for individuals, the company and the country. In spite of these Boardwalk has continued to increase recycling through our service provider Oricol and decreased water and electricity usage. These reductions can be attributed to reduced business levels and demand.
- The target of Zero waste being sent to landfill was achieved by our service provider Oricol which in itself is no small achievement.



Message from The Boardwalk Casino, Hotel, Convention Centre & Spa General Manager, Tati Tsunke *(continued)*

- The groundwork of identifying service providers was done and the process to appoint a service provider to install an on-site water treatment reverse osmosis plant was finalized but the COVID lock down in March 2020 put this process on hold. The financial challenges of 2020 then further delayed the project.
- The application to apply for the water use license from the groundwater will assist with water saving and less water been used from municipal source.
- The Boardwalk together with the retail tenants continue to deliver a clean, environmentally-friendly and resource-efficient precinct. The long-awaited shopping mall project was also delayed and will be carried over to the 2021 financial year.
- The Covid 19 pandemic also created challenges to our efforts to optimize the use of resources and promote environmental sustainability and small enterprise development, In this regard the Boardwalk continued to support and participate in CSI and SED projects as set out in the report.



Managing our Business Responsibilities

In terms of managing our business responsibilities, we have committed to improving our environmental efficiency. The Boardwalk has developed an Environmental Management System (EMS) for the operation.

While the system is specifically designed to monitor the environmental conditions and impacts at The Boardwalk it is synergistic with the system implemented by the Group.

The EMS model being applied is based on the internationally recognised Mango QHSE system. This standard reflects global consensus on good environmental practice, whilst being sufficiently flexible to enable it to be applied to the local conditions and requirements of individual organisations.

Managing our Business Responsibilities

EMS Structure:

- The EMS Management structure continues to be effective with the General Manager being the driving force behind the EMS implementation.
- The EMS Management representative (The Environmental Manager) ensures that environmental management at The Boardwalk receives due attention.
- All departments have been called upon to nominate representatives to be part of on-going environmental management and monitoring as part of the Environmental Committee. This ensures that all departments are kept up-to-date on environmental matters.
- In alignment with the Mango QHSE requirements, these representatives work closely with the Environmental Manager to ensure that reviews and necessary adjustments are handled on an on-going basis.

Managing our Business Responsibilities

Key role players

To clarify roles and responsibilities, the following duties have been allocated to nominated employees:

- Workplace Environmental Audits – Dean Blom
- Induction Training –Nirusha Naidoo (L&D Manager and Facilitator)
- Waste Management – Nicolas Forsythe
- Noise Assessments – Morné Coetzer (Security Manager)
- Resource Management – Anthony van Goeverden (Maintenance Manager)
- Fuel and Hazardous Materials Storage – Dean Blom (Health, Safety and Environmental Manager)

Managing our Business Responsibilities

Whilst overall responsibility for the implementation of the EMS is vested with the company directors, responsibility for the day-to-day application of the system is delegated to the key role players and their relevant departmental staff.

The Environmental Committee is responsible for ensuring that adequate consideration is given to each of the various issues. Where relevant, however, specialist advice and support is sought to assist these individuals with the assessment of relevant environmental considerations.

All committee members are expected to:

- Take reasonable care of the environment through their own actions and by setting an example to others
- Co-operate with others while carrying out their duties
- Work in accordance with environmental procedures

Managing our Business Responsibilities

At the planning stage, full account is to be taken of those factors that help to eliminate potentially harmful environmental impacts including emissions/discharges, waste, irresponsible resource use or other forms of pollution such as noise. Decisions about other priorities (e.g. programme and profit) are to consider the environmental constraints that may be present as part of an integrated approach to health, safety, quality and environment.

Through the development of an Aspects and Impacts Register the business activities of The Boardwalk have been considered in relation to the impact on the receiving environment and the significance thereof.

With a view to mitigating impacts that have been identified in the Aspects and Impacts Register, procedures have been developed and the implementation thereof is being monitored as part of the EMS.

These procedures have taken account of the existing and additional management measures. The procedures will be updated as required and will also be reviewed on an annual basis.

Managing our Business Responsibilities

An In-house program for monitoring Legal requirements have been followed and changes in legislation are updated as necessary, where relevant to the activities at The Boardwalk.

Members of staff are provided with appropriate and suitable Environmental Awareness training and exposure which is appropriate to the work to be undertaken. In this regard, the Group has compiled an interactive and innovative Environmental Awareness Training programme which is aimed at motivating staff and creating a mind shift towards environmental consciousness behaviour.

This awareness training is also provided free of charge to service providers and retail tenants.

Furthermore, site specific on-the-job training is undertaken departmentally, for example to instruct in the use, maintenance and storage of equipment and materials. All incidents of an environmental nature are reported to the Environmental Manager.

Conditions of Licence Agreement

The Eastern Cape Gambling and Betting Board has imposed a number of conditions on The Boardwalk as part of the licencing agreement. Our compliance to these conditions during the reporting period is tabled below:

Condition of licence	Achieved	Comments
Implementing an EMS both practical and integrated		<ul style="list-style-type: none">• Adoption of the Group Sustainability Policy;• Aspects and Impacts Register has been developed for our environmental impacts and risks. <p>Furthermore, we maintained the “on the ground” implementation of our environmental procedures, staff training, staff awareness and monitoring and measured actions required in terms of an EMS to avoid and/or limit our environmental impact.</p>
Continuous improvement of environmental matters		There is every effort made to improve on previous performance.
Annual environmental performance report		This report details our environmental performance over the last reporting year.
EMS audits		The findings of audits and comments from audits will be implemented during the next reporting period.
NO significant changes have been made in last 12 months that require a EIA report. Significant changes, upgrades, shut down, decommissioning shall be reported to the Gaming Board and have an EMP		No new development has taken place over the past 12 months.

Economic Sustainability

Wages and salaries for the Boardwalk during the past financial year 1 January 2020 to 31 December 2020 amounted to R72 845 448.00. The other key areas of expenditure are shown in the tables below expressed in rand:

Municipal Services	
Property Rates	R 16 603 036
Electricity	R 14 249 483
Water and sewage	R 2 277 826

Service Providers	
Oricol Waste Management	R 1 039 995
Spin Queen	R 128 408
Bambanani	R 401 362
Blu staffing	R 3 294 243
Bidvest Protea , Upright security	R 5 403 369
Survest landscaping	R 1 387 202
Steiner	R 991 661
First Garment Laundry	R 1 808 245
Survest Cleaning	R 4 029 251

Key Performance Areas of the EMS

Objective 1

To minimize energy consumption at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To maintain current energy consumption and to reduce the current usage	Energy Efficiency, Conservation and Management	
Programme	By	Person Responsible
<ul style="list-style-type: none">To ensure that daily readings are taken of all meters to monitor current usage, identify peaks and drops and have an explanation for the results recorded	The Maintenance Shift Manager on duty, on a daily basis	The Maintenance Manager
<ul style="list-style-type: none">All monthly results and recordings to be placed on a graph		The Maintenance Manager

Key Performance Areas of the EMS...

Objective 2 To minimize water wastage at The Boardwalk Casino and Entertainment World		
Targets	Key Performance Indicators	
To reduce water consumption at The Boardwalk Casino and Entertainment World by 2% relative to the visitor numbers by the end of June 2014	Management of all water resources	
Programme	By	Person responsible
<ul style="list-style-type: none"> To ensure that a Monitoring Management System is in place 	This is in place	The Maintenance Manager
<ul style="list-style-type: none"> To ensure that all service providers and concessionaires assist in managing water resources 	As soon as business commences at the unit	The Environmental Manager
<ul style="list-style-type: none"> To ensure sufficient signage is displayed on the complex in all areas 	At all times	The Environmental Manager
<ul style="list-style-type: none"> To disconnect automatic water sprinkling systems as required 	This has been completely disconnected due and watering of gardens done by hand to prevent wastage on walkways etc.	The Maintenance Manager together with the Landscaping Contracts Manager

Key Performance Areas, Objectives of the EMS...

Objective 3

To minimise waste volumes at The Boardwalk Casino and Entertainment World

Targets

To reduce the volume of waste going to landfill through increased recycling.

To increase the current recycling programme and extend into new waste streams to be recycled, e-waste and food waste.

Key Performance Indicators

The Boardwalk Casino and Entertainment World Waste Management and Reduction

The Boardwalk Casino and Entertainment World Waste Management and Reduction

Programme

- To ensure that all cardboard not damaged and full volumes of cardboard are recycled
- To decrease the volume of waste to land fill by ensuring that the sort at source and in waste yard are part of the recycling programme
- To match increased waste generated with improved methods of recycling

By

Daily

On-going

On-going

Person Responsible

The Waste Site Manager

The Waste Site Manager

The Waste Site Manager

Key Performance Areas of the EMS...

Objective 4

To manage hazardous substances safely at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To ensure that no incidents occur involving hazardous substances	Hazardous Substance Management	
Programme	By	Person Responsible
<ul style="list-style-type: none">To ensure that all hazardous data and safety sheets are kept on file for all hazardous substances held on the premises at The Boardwalk Casino and Entertainment World	Daily	The Health and Safety Manager
<ul style="list-style-type: none">To ensure that every incident regarding spillage is immediately recorded into the Incidents Register	Daily	The Environmental Manager and Health and Safety Manager
<ul style="list-style-type: none">To ensure all substances are kept in the required storage and locked-up at all times	Daily	The Contracts Managers of the Service Providers holding chemicals on complex as well as the Maintenance Manager/Environmental Manager

Key Performance Areas of the EMS...

Objective 5

To create and ensure a safe and secure environment for both staff and guests at The Boardwalk Casino and Entertainment World

Targets

To comply with legal requirements of the Occupational Health and Safety Act

Key Performance Indicators

Emergency Preparedness

Programme

- Security personnel to monitor and watch over the complex on a 24 hour basis

By

Daily

Person Responsible

The Security Manager

- Security personnel to monitor suspicious movements on the complex which pose a risk

Daily

The Security Manager

- Security personnel to monitor the complex for any signs of smoke resulting in fire

Daily

The Security Manager

- Security personnel to monitor and ensure the safety of the property (building or product)

Daily

The Security Manager

- Security to carry out evacuation and fire drills

Bi-Annually

The Security Manager

Key Performance Areas of the EMS...

Objective 6

To ensure that The Boardwalk Casino and Entertainment World assists in the upliftment of the broader community

Targets

To contribute (5%) of net profit to CSI projects within the area designated by the Eastern Cape Gambling and Betting Board (ECGGB)

Key Performance Indicators

Public and Community Interaction and Social Responsibility

Programme

- Projects identified and allocated under provisions of the CSI Policy

By

All identified projects to be finalised by the end of the financial year

Person Responsible

The Social Equity Manager assisted by the HR Manager and monitored by the General Manager of The Boardwalk Casino and Entertainment World

- Staff and committee identify projects together

- Proposals are received from interested parties in writing

- Committee evaluates proposals according to guidelines in the policy

- Allocations are made in accordance with financial guidelines

Key Performance Areas, Objectives of the EMS...

Objective 7

To maintain the cleanliness of The Boardwalk Casino and Entertainment World, in order to promote its aesthetic appeal

Targets

To consistently achieve a score of (90%) or more for appearance through the Market Matrix Evaluations

Key Performance Indicators

Aesthetic Appearance

Programme

- To ensure that a consistent daily schedule is in place identifying all areas as part of a cleaning programme

By

Daily

Person Responsible

The Cleaning Contracts Manager

- To ensure a deep clean of all ablution areas is carried out and inspected

Daily

The Contracts Manager

- To ensure that the cleaning management team monitor all aspects of all job executions

Daily

The Shift Supervisors

Key Performance Areas of the EMS...

Objective 8

To achieve a return of equity and maintain profit at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
Programme	By	Person Responsible
<ul style="list-style-type: none"> To ensure that the financial department manages and executes its duties correctly 	Daily	The Financial Manager and company accountants
<ul style="list-style-type: none"> All system and financial documentation are balanced daily 	Daily	The Financial manager
<ul style="list-style-type: none"> To effectively balance the books on a daily basis to ensure recordings and returns are carried out 	Daily and Monthly	The Casino Accountant
<ul style="list-style-type: none"> To effectively have quarterly audits conducted to ensure absolute correctness 	Quarterly	Group Internal auditors.

Key Performance Areas of the EMS...

Objective 10

To promote responsible gambling at The Boardwalk Casino, Hotel and Entertainment World

Objective 10 To promote responsible gambling at The Boardwalk Casino, Hotel and Entertainment World		
Targets	Key Performance Indicators	
To make gamblers aware of the Responsible Gambling Programme and train all the front line staff	The Responsible Gambling Programme	
Programme	By	Person Responsible
• Be guided by the Responsible Gambling Programme	Daily	The Surveillance Manager
• Responsible Gambling Audits carried out	Monthly and Quarterly	The Surveillance Manager
• There is to be a monitoring programme in place to identify possible problem gamblers	Daily	The Surveillance Manager
• To ensure that Marketing and Advertising efforts relating to gambling comply with legislated stipulations and casino initiatives	Daily	The Surveillance Manager
• Monitor legal non-compliance until closed-out, if required	Daily	The Surveillance Manager

Key Performance Areas of the EMS...

Objective 11

To ensure that the Environmental Management Plan is properly set up at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To achieve all objectives set out in the Environmental Management Plan	Management of the Environmental Management System.	
Programme	By	Person Responsible
• Prepare a policy and review	Done	The Boardwalk Environmental Committee
• Identify the environmental scope and set up	Done	The Boardwalk Environmental Committee
• A policy and procedure manual to be in place and reviewed	Daily	The Boardwalk Environmental Committee
• Incident reports to be filed and completed	On-going as per incident occurrences	The Boardwalk Environmental Committee
• Implement a mitigation register which must be reviewed on an annual basis	In place	The Boardwalk Environmental Committee

Case Study – Waste management...

Waste Management and reduction is a key environmental issue at The Boardwalk. The provider Oricol is the waste service provider and runs The Boardwalk's Waste Management operations.

Data on waste volumes for the past 10 financial years is shown in the table below.

There was a reduced percentage of recycling due to contamination and this been addressed with waste contractor. There was a tender process done for the waste contractors to include the zero waste to landfill goal in the contract for 2020 before renewing contract.

	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons
Cardboard/Paper	40	39,5	59	67	71	27,3	57,5	70,1	34,9
Plastic	12	4,5	6	3,5	14	11,1	8,5	8,6	12,1
Cooking Oil	0	0	0	3	3,1	2,9	2,3	6,5	6,5
Cans	13	11	11	12	17,4	4,7	11,3	12,9	5,8
Glass	82	77	82	73	73	54	39,9	71,7	89,2
E-waste	0	0	0	1,5	3,4	0,96	2,7	2,6	0,54
Landfill waste total	568	558	634	569	570	432	235	148	208
% RECYCLED	25	23	23	24	31	19	35	59	41

Case Study – Waste management...

Waste Management and reduction is a key environmental issue at The Boardwalk. The provider Oricol is the waste service provider and runs The Boardwalk's Waste Management operations.

The reporting below reflects for the period 1 January until 31 December 2020. It must be mentioned that the complex was on lockdown for 3 months and only operated for reduced hours for 6 months of the year. Oricol reported achieving Zero waste to landfill in October 2020 as part of their service level agreement.

	2020 Tons
Cardboard/Paper	18427
Plastic	7540
Tetra pack	893
Cans	5301
Glass	39665
E-waste	120
Landfill waste total	30800
% RECYCLED	70%

Case Study – Waste Management...

- Waste is collected, sorted and sent for recycling by a service provider Oricol waste management.
- As part of the new contract SLA a target of zero waste to landfill was required.
- The Zero waste to landfill was reported to have been achieved in October 2020 but this still needs to be audited which will be done when Covid restrictions are relaxed.



Case Study – Waste Management...



The Boardwalk Medicare 24 Clinic

The Boardwalk clinic was established to offer assistance to staff, service providers and guests visiting the complex who may experience a medical emergency. There is one permanent Life clinic sister employed for primary health care and emergencies from Monday to Friday during office hours.

- Primary health care (basic attention to colds, flu & minor ailments)
- IOD management & reporting
- Family planning
- HIV testing & counselling
- Medical surveillance of staff (including pre & post placement medicals as well as yearly follow-up medicals)
- Emergency management, care & liaison with ambulance services and hospitals
- Health & Safety Committee
- Wellness Committee & Education
- Environmental hygiene checks
- Stock control
- Company GP attendance once a week
- Chronic illness monitoring & support
- General counselling & emotional support
- First aid box checks and support of skill levels in trained employees

The Boardwalk Clinic

The clinic is regarded as environmentally friendly and ISO complaint.

It is the clinic's responsibility to discard all medical waste and sharps into the correct waste containers to prevent the spread of infection and the possibility of injuries through accidental exposure to sharps.

The following waste containers are present in the Boardwalk Clinic:

- 1 x sharps container: all sharps including syringes and needles, stitch cutters, ampoules, suture material, scalpel blades, razors, clinical glass and any other contaminated items that are capable of causing cuts or puncture wounds are discarded into the sharps container.
- 1 x large fibreboard set: this box is used for the disposal of all non-sharp infectious waste which includes cotton wool balls, swabs, dressings, empty vacillator bags, gloves, masks and burns dressing.
- A huge increase in used COVID 19 PPE masks and shields is now handled as medical waste for disposal.

The Boardwalk Gardens

The Boardwalk Gardens:

- * With constant environmental challenges being faced, organisations such as Sun International are constantly looking for ways in order to reduce their carbon footprint, minimise their use of natural resources and reduce their impact on the environment.
- The Boardwalk Hotel and Casino complex continue to embark on numerous green initiatives in order to aid the client in achieving their environmental goals.

Reduction in waste sent to Landfill:

- This has been done through the continued systematic sorting of waste materials into compostable, mulch, and weed/waste components.
- Compostable materials are fed through a chipper with chippings being placed on a heap which is then taken through the composting process and eventually reintroduced to the garden areas.
- Materials with a drier nature suitable for mulching are also chipped and then placed in planted areas as mulch in order to slow down evaporation and thereby reducing water consumption.
- The remaining clippings, weed/waste material and grass cuttings are removed to landfill.

The Boardwalk Gardens

Alien Vegetation Management

- The Boardwalk premises are bordered to the South and West by a large tract of open, undeveloped land.
- This area has a very high density of alien vegetation including *Eucalyptus gomphotephala* (Blue gum), *Acacia saligna* (Port Jackson willow), *Acacia cyclops* (Rooikrans), and *Lantana camara* (Common Lantana).
- This coupled with a prevailing south-westerly wind, results in a large number of seeds being blown onto the property and the subsequent growth and encroachment of the vegetation onto the Boardwalk premises.
- Through frequent training/refresher courses, employees are educated about the adverse effects of this type of vegetation and are taught to identify and remove small saplings that do germinate, immediately.
- Fence lines are also regularly cleared and poisoned to prevent regrowth.

Water Management

- The Eastern Cape is a region that is currently beset with drought and water restrictions.
- This provides a constant challenge regarding water management on site due to the large expanse of green areas.
- The Metro continues to request saving of water and recently imposed water restrictions indicating the severity of the water situation.
- This has created the need for smart water saving initiatives to reduce the dependence of water for irrigation such as the use of hardy plant material which has allowed us to minimise the usage of irrigation to hand watering as and when required on site and the use of ground covering to reduce evaporation.

The Boardwalk Gardens...

Weed and Pest management

- The Boardwalk complex with its large lake as a central feature provides a challenging environment for landscaping due to current water restrictions.
- Through the use of majority indigenous plant material on site, the service provider is able to minimise the requirement for the application of pesticides in planted areas due to the hardy nature of the plants utilised and reduced water demand.
- Hand weeding of all beds and paved areas around the lake further reduce the requirement of chemicals and the chance of contamination through runoff.
- Lawns around the complex are also being cut on higher mower settings as thicker, healthier lawns are more resistant to weed establishment, further reducing the frequency of spraying required. Several plants and herbs are grown on site for use and replanting.

The Boardwalk Gardens



Biodiversity

Biodiversity is a key issue for The Boardwalk given that it is located in the well-established and developed Summerstrand area. With drought and an established lake ecosystem the site is host to many migrant and resident flora and fauna.

- Biodiversity describes the variety of life in an area, including the number of different species, the genetic wealth within each species and the natural areas where they occur. These areas are maintained in a manner that promotes their function as natural ecosystems within an urban environment.
- Biodiversity is relative to the range of species of plants, animals and bird species native to an area, and these need to be identified and protected.
- Compost used is completely organic, being either kraal manure or self made mulch.
- This is an important facet of The Boardwalk's Environmental Management System because runoff from the complex is routed to a municipal storm water drain that discharges onto the beach. Runoff also enters The Boardwalk lakes.

CSI - EDUCATION, HEALTH and WELFARE

January 2020 to March 2020

Project /	Proposal	Amount
Healing Minds	We sponsored renovation to the aftercare classroom, fixed the walls and installed plugs for the computers	R13 250
John Masiza Primary School in Walmer	We sponsored 7 more white E-learning boards to help with numeracy and literacy.	R138 275
Khaya lethu Boys Home	We sponsored 28 school shoes for the boys	R19 095
Healing Minds	Due to lockdown in March we donated perishable food to Healing Minds	R19 000
	TOTAL	R189 620

CSI - EDUCATION, HEALTH and WELFARE

April 2020 to June 2020 Covid lockdown

Project	Proposal	Amount
	We donated old linen to the Municipality and the Department of Health towards field hospitals and clinics for COVID19.	

CSI - EDUCATION, HEALTH and WELFARE

July 2020 to December 2020

Project /	Proposal	Amount
Khayalethu Boys Home	Due to COVID19 we only invited 7 boys for a handover of the 28 pairs of shoes. We also sponsored sock	R 1 574.36
John Masiza Primary School in Walmer	We paid the 50% balance towards the white boards for John Masiza Primary school. This is the full and final settlement of the 7 boards that were installed in January 2020. Due to Covid 19 pandemic teachers will receive further training in 2021	R159 016.25
Healing Minds	We sponsored food parcels for Healing Minds as a COVID 19 intervention	R 4 500.00
	Sub total	R 165 090
	TOTAL for year 2020	R354 710

CSI Manager Peggy Mokhatla

The CSI Manager Peggy Mokhatla continues to drive community projects and SED projects on behalf of Sun Boardwalk.

The Covid 19 Pandemic has severely affected the hospitality industry with the business closed for three months and then operating at reduced levels and times. This impacted the ability to spend as can be seen on the reduced spending and number of projects.



CSI Projects – Covid 19 Awareness Training

Sun Boardwalk with the arrival of the COVID 19 pandemic decided to donate PPE and sanitizing material to our Healing Minds project to create awareness and provide information and protection



CSI Projects – COVID 19 Awareness and PPE PPE to Healing Minds



CSI Projects - Healing Minds food donation

With the Covid lockdown commencement in March all the perishable food for both the Boardwalk Casino and Hotel was donated to Healing Minds to assist with feeding the community. Further donations of food parcels from the previous year's Rise Against Hunger was also donated later during the lockdown to assist the community.



CSI Projects - Healing Minds food donation



Khayaalethu Home sponsorship



Environmental Awareness Training

Environmental Programme

An awareness programme aims to highlight areas within each unit that can contribute to the sustainable principles of “People Profit, Planet”. It gives the delegates practical tips on creating the habits of “Reduce, Recycle and Rescue”.

The environmental program serves as an identity, a platform that rallies individual efforts and consolidates the various environmental and social initiatives that are in place across the Group.

It represents renewed energy, focus and impetus for our sustainability programme. The program aims to create a world that balances fun with consciousness, through committed and measurable sustainability practices that engage all our stakeholders.

It's about maximising Sun International's social and economic contribution and minimising our environmental impact.

Sustainability strategy comprises of:

- Climate change and resource conservation
- Community investment
- A sustainable friendly corporate culture
- Sustainability partnerships and Legal compliance
- Best practice Environmental Management System (EMS)
- Green procurement and transparent performance reporting

Environmental Awareness Days

The Boardwalk is committed to raising awareness about environmental issues. Every year the Environmental Manager has participated in Environmental awareness days. This year due to lock down restrictions and reduced trading hours awareness of the Covid pandemic and measures put in place to limit the spread did not allow for any other awareness to take place

17-23 March Water Week

31 March -31 December COVID 19 awareness

Responsible Gambling

The Boardwalk, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling amongst staff and patrons alike.

From January 2019 to December 2019, 85 self-exclusions were completed. From January 2020 to December 2020, 40 were completed, which indicates a decrease of 47.05%.

The Boardwalk continues to implement and upgrade its Responsible Gambling commitment.

The Boardwalk has a RGP Monitoring Policy which ensures that The Boardwalk performs proactive endeavours in relation to Responsible Gambling.

The statistics for the period under review indicate that the number of self-exclusions completed by males were more than females.

Substantially, more MVG slots players applied for self-exclusions than MVG tables players. The Boardwalk's Statistics shows a marginal decrease of people applying for self-exclusions.

To ensure that our marketing and advertising efforts relating to gambling comply with legislated stipulations and casino industry initiatives, Sun International complies with its Responsible Gambling Policy.

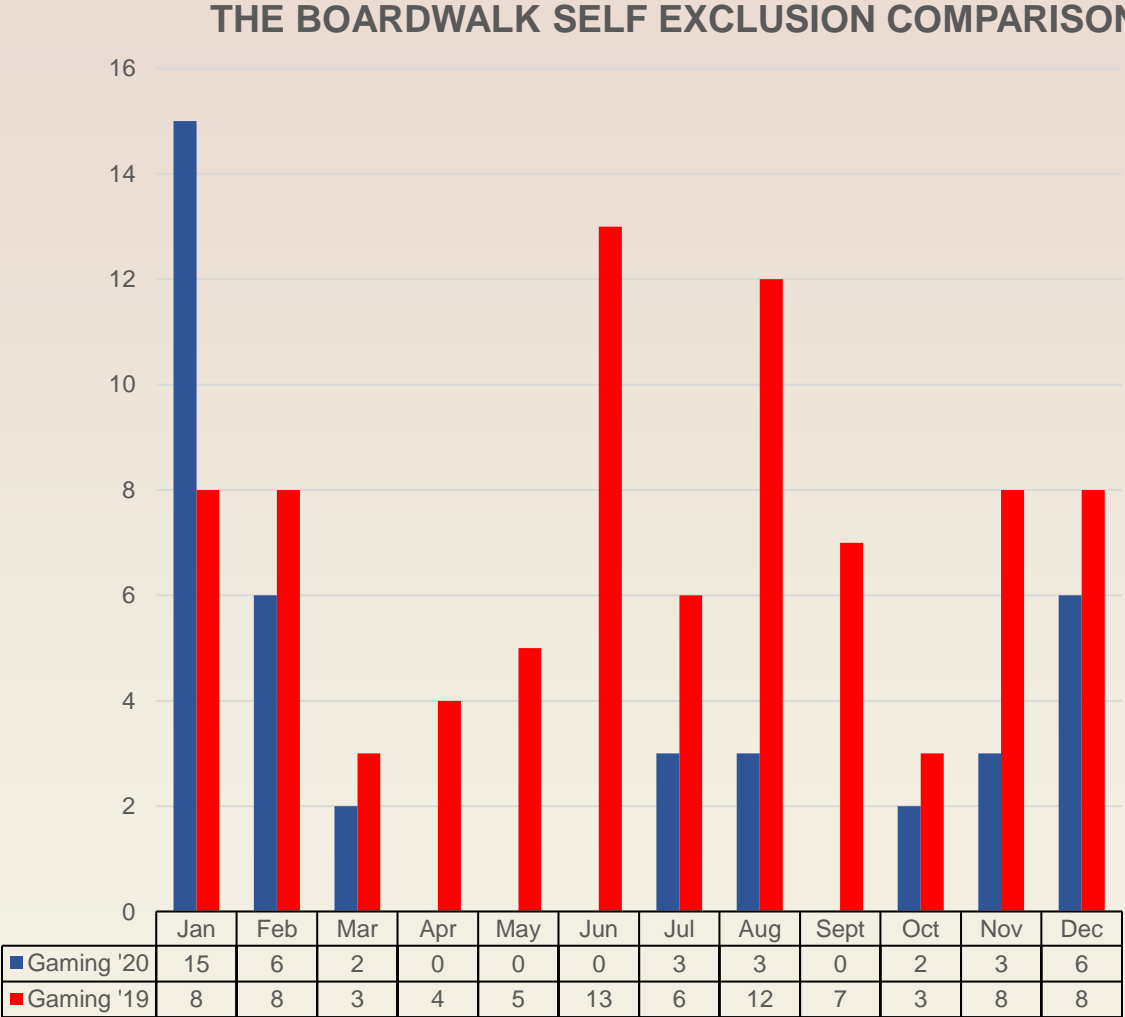
Biodiversity is relative to the range of species of plants, animals and bird species native to an area, and these need to be identified and protected.

All of The Boardwalk staff are required to undergo Responsible Gambling training.

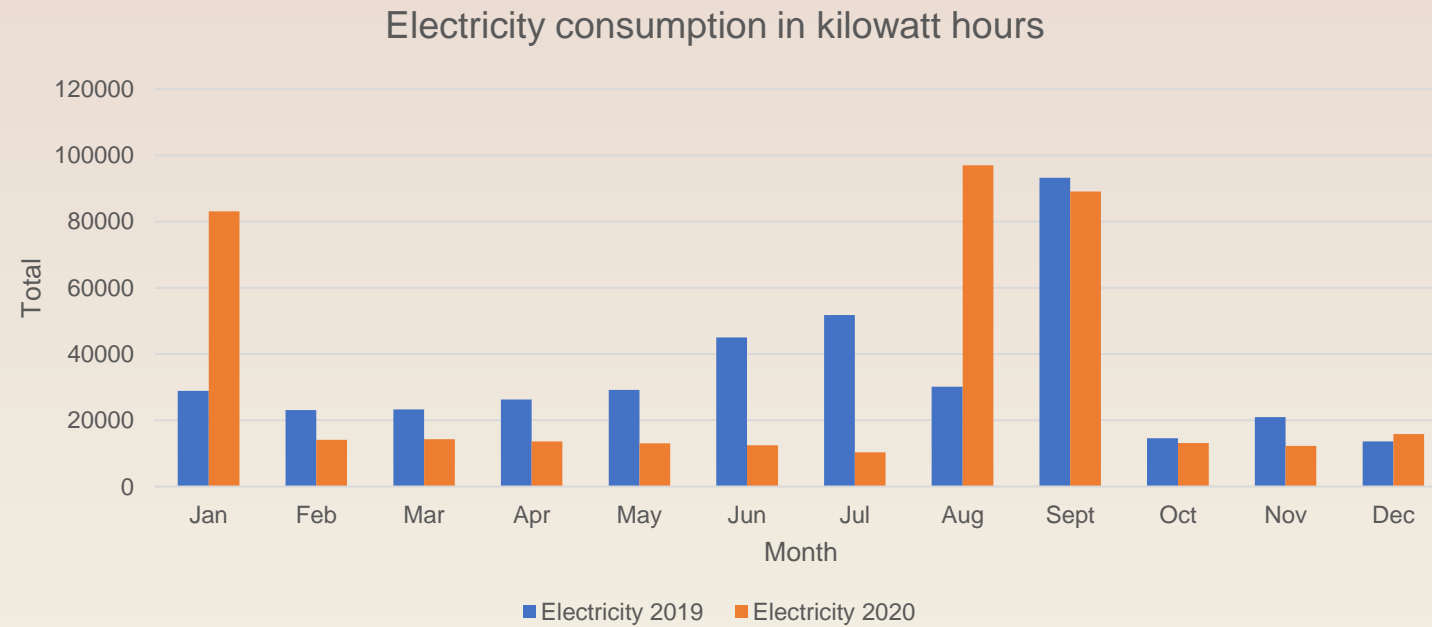
As a result of the pro-active measures and constant training carried out by The Boardwalk, Sun International's Group Internal Audit department score for Responsible Gambling Compliance for the period was rated **"Satisfactory"** the same as the previous year. **No RGP audit was conducted by GIA for 2020 due to the Covid-19 pandemic.**

The Boardwalk supports the National Responsible Gambling Programme and enthusiastically ensures that its staff constantly drive home the message of gambling responsibly, to ensure that its patrons know that "winners know when to stop".

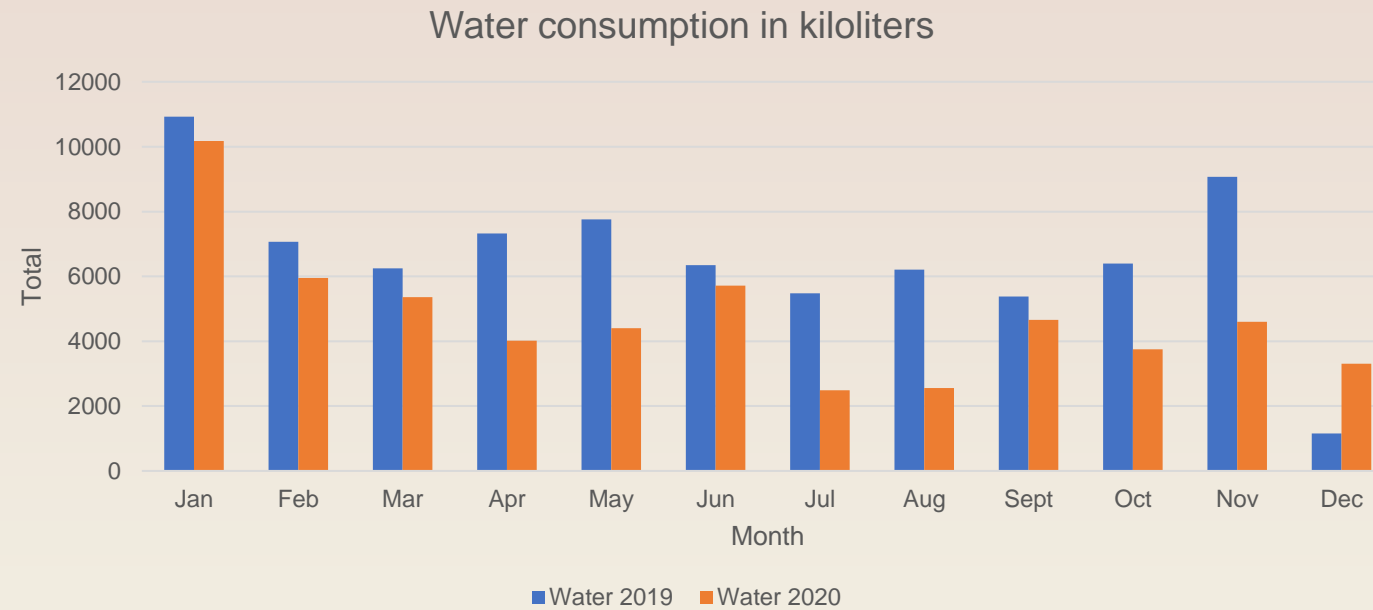
Number of Self Exclusions – January – December 2020



Electricity Usage



Bulk Water Meter Usage



The Boardwalk Retail Complex

An Environmental Management System (EMS) extends to all Boardwalk tenants.

All retail shops on complex's waste is collected and brought to the central sorting area by Oricol waste contractors and processed with all Boardwalk waste for recycling.

With the waste all being processed by the Boardwalk contractor the retail shops automatically forms part of the recycling effort and target of Zero waste to landfill.

The water and energy usage of retail tenants is monitored and all the waste generated is brought to central waste yard for sorting and recycling.

Other tenants are offered free Environmental Awareness training via the Boardwalk Training Centre. Their energy and water usage as well as waste generated is included in the Boardwalk Complex sustainability reporting figures.

Water Saving

- Before the COVID pandemic disrupted business a project started to get a water licence and identify contractors to install a water purification plant to clean and use hotel parking basement seepage water for the hotel.
- The project identified and shortlisted service providers but was put on hold by Covid lockdown and lack of economic activity to fund the project.
- The project will be revisited when conditions improve and funding becomes available.



The Boardwalk water

Rainwater harvesting for use in cooling towers.



Comment Form

Please forward to Dean Blom at The Boardwalk: dean.blom@suninternational.com or call 041 507 7975

What is your overall opinion of the report?:

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

Excellent

Good

Poor

Comments :

.....

Suggestions:

.....

