

# 2019 Environmental Report

The Boardwalk Casino , Hotel , Convention Centre & Spa

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Anthony van Goeverden – Maintenance Manager

Colin Carmody – L&D Manager

Chanelle Madatt – Maintenance Coordinator

Naveen Mothilall – Financial Manager

Peggy Mokhatla – Social Equity Manager

Inge Van Rensburg – Oricol Site Manager

The Boardwalk Casino & Entertainment World:

Mike van Vuuren – General Manager

“Without the assistance of the above-mentioned persons, this report would not have been possible”  
Dean Blom (Environmental Manager – The Boardwalk)

# Social and Environmental Policy

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**The Boardwalk Casino, Hotel, Conference Centre & Spa aims to be the premier destination for the Port Elizabeth community and for visitors to the city. Environmentally, financially and socially responsible management of the facility is fundamental to achieving this goal.**

**We are therefore committed to:**

A management style that is based on sound environmental and social values

Continuous improvement in environmental performance

Provision of a stimulating, clean and secure environment for our staff and visitors

Promotion of environmental awareness amongst our visitors, staff, suppliers, contractors and concessionaires

# Social and Environmental Policy

## **Demonstration of environmentally responsible behaviour through:**

Preventing pollution of the environment

Conserving the use of resources such as water and energy

Minimising waste generation

Preventing pollution of the environment

Conserving the use of resources such as water and energy

Minimizing waste generation

Demonstration of socially responsible behavior through:

Supporting and applying the responsible gambling initiative

Involving ourselves in sustainable community projects that contribute to social upliftment

Creating business linkages that support local enterprises

Developing our staff to maximize their potential through training

Protecting biodiversity and implementing a climate change response strategy



# Social and Environmental Policy

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## **Demonstrate good corporate governance through:**

Adopting internationally recognized King III governance standards

Adhering to a Board Charter and Code of Ethics

Ensuring that whistle-blowing, fraud reports or other concerns are dealt with in a non-discriminatory and confidential manner

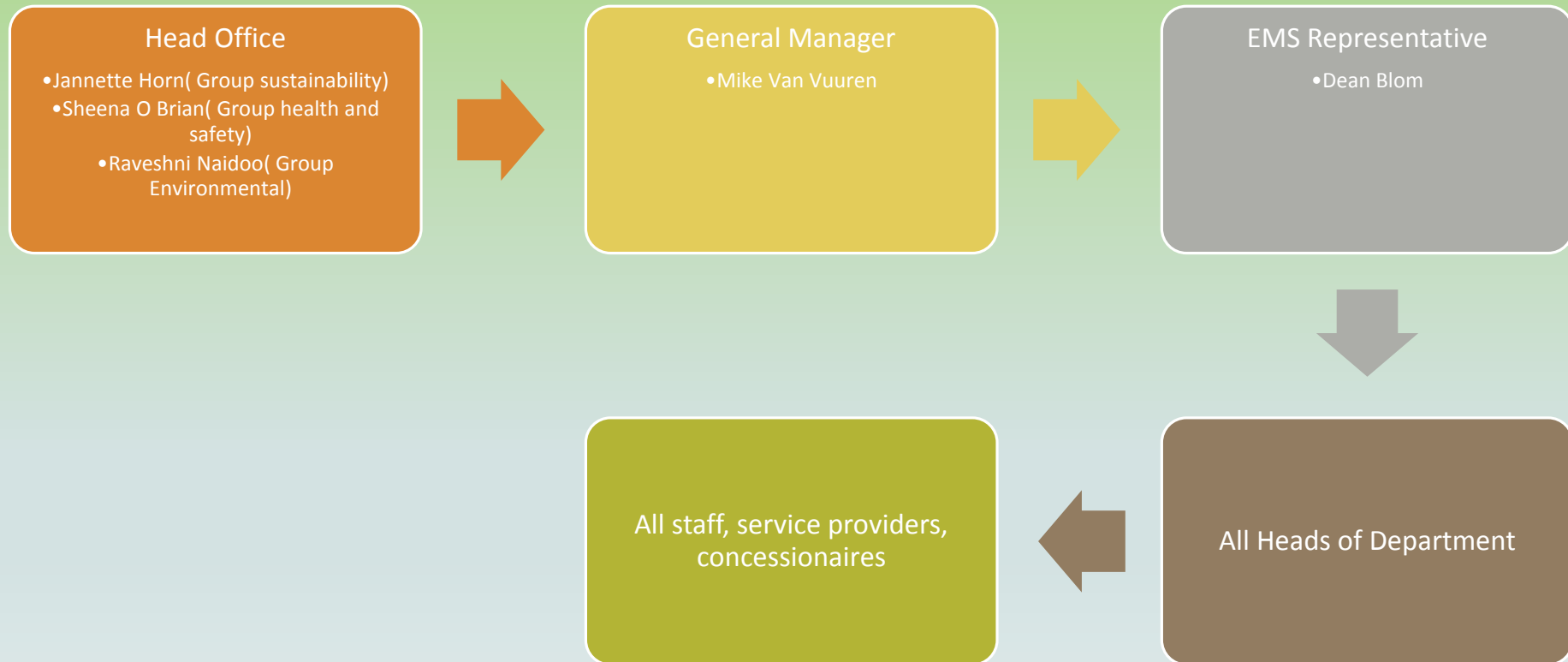
Monitoring performance on non—financial issues through Social and Ethics Committee

Maintain open relations with interested and affected parties, especially the surrounding neighborhood, through communication and interaction

Compliance with the relevant national, provincial and local health, environmental and safety legislation

We aim to demonstrate this commitment in the appearance and operation of our facility and in the enthusiasm and dedication of our staff.

# Environmental Organisation Structure







## Message from The Boardwalk Casino, Hotel, Convention Centre & Spa General Manager, **Mike Van Vuuren**

The Boardwalk Casino and Entertainment World is pleased to present its 19<sup>th</sup> Annual Environmental Report. This 2018/19 edition of our Environmental Report details our efforts to promote and conserve a sustainable environment and community, while reducing waste and energy consumption.

The report will cover until July 2019 and from 2020 it will follow our financial year as from January 2020 until 31<sup>st</sup> December 2020.

The Boardwalk has continued to increase recycling through our service provider Oricol and decreased water and electricity usage.

Tender proposals and groundwork to install an on site water treatment reverse osmosis plant is currently being investigated and should be finalized by the end of the year. This will assist with water saving and less water been used from municipal source.

The Boardwalk together with the retail tenants continue to deliver a clean, environmentally-friendly and resource-efficient precinct.

## Message from The Boardwalk Casino, Hotel, Convention Centre & Spa General Manager, Mike van Vuuren (continued)

With new emissions and carbon tax legislation the Boardwalk complies with emission regulations and our current carbon foot print is being tracked and measured through our Sun International Head Office Sustainability Department.

In addition to our efforts to optimize the use of resources and promote environmental sustainability and small enterprise development, in this regard the Boardwalk continued to support and participate in CSI and SED projects as set out in the report.

# Managing our Business Responsibilities

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In terms of managing our business responsibilities, we have committed to improving our environmental efficiency. The Boardwalk has developed an Environmental Management System (EMS) for the operation.

While the system is specifically designed to monitor the environmental conditions and impacts at The Boardwalk it is synergistic with the system implemented by the Group.

The EMS model being applied is based on the internationally recognised ISO 14001. This standard reflects global consensus on good environmental practice, whilst being sufficiently flexible to enable it to be applied to the local conditions and requirements of individual organisations.

# Managing our Business Responsibilities

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## EMS Structure:

The EMS Management structure continues to be effective with the General Manager being the driving force behind the EMS implementation.

The EMS Management representative (The Environmental Manager) ensures that environmental management at The Boardwalk receives due attention.

All departments have been called upon to nominate representatives to be part of on-going environmental management and monitoring as part of the Environmental Committee. This ensures that all departments are kept up-to-date on environmental matters.

In alignment with the ISO 14001 requirements, these representatives work closely with the Environmental Manager to ensure that reviews and necessary adjustments are handled on an on-going basis.

# Managing our Business Responsibilities

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## **Key role players**

To clarify roles and responsibilities, the following duties have been allocated to nominated employees:

Workplace Environmental Audits – Dean Blom

Induction Training – Colin Carmody and Nirusha Naidoo (L&D Manager and Facilitator)

Waste Management – Nicolas Forsythe

Noise Assessments – Morné Coetzer (Security Manager)

Resource Management – Anthony van Goeverden (Maintenance Manager)

Fuel and Hazardous Materials Storage – Dean Blom (Health, Safety and Environmental Manager)

# Managing our Business Responsibilities

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**Whilst overall responsibility for the implementation of the EMS is vested with the company directors, responsibility for the day-to-day application of the system is delegated to the key role players and their relevant departmental staff.**

The Environmental Committee is responsible for ensuring that adequate consideration is given to each of the various issues. Where relevant, however, specialist advice and support is sought to assist these individuals with the assessment of relevant environmental considerations.

## **All committee members are expected to:**

Take reasonable care of the environment through their own actions and by setting an example to others

Co-operate with others while carrying out their duties

Work in accordance with environmental procedures

# Managing our Business Responsibilities

At the planning stage, full account is to be taken of those factors that help to eliminate potentially harmful environmental impacts including emissions/discharges, waste, irresponsible resource use or other forms of pollution such as noise. Decisions about other priorities (e.g. programme and profit) are to consider the environmental constraints that may be present as part of an integrated approach to health, safety, quality and environment.

Through the development of an Aspects and Impacts Register the business activities of The Boardwalk have been considered in relation to the impact on the receiving environment and the significance thereof.

With a view to mitigating impacts that have been identified in the Aspects and Impacts Register, procedures have been developed and the implementation thereof is being monitored as part of the EMS.

These procedures have taken account of the existing and additional management measures. The procedures will be updated as required, and will also be reviewed on an annual basis.

# Managing our Business Responsibilities

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An In-house program for monitoring Legal requirements are followed and changes in legislation are updated as necessary, where relevant to the activities at The Boardwalk.

Members of staff are provided with appropriate and suitable Environmental Awareness training and exposure which is appropriate to the work to be undertaken. In this regard, the Group has compiled an interactive and innovative Environmental Awareness Training programme which is aimed at motivating staff and creating a mind shift towards environmental consciousness behaviour.

This awareness training is also provided free of charge to service providers and retail tenants.

Furthermore, site specific on-the-job training is undertaken departmentally, for example to instruct in the use, maintenance and storage of equipment and materials. All incidents of an environmental nature are reported to the Environmental Manager.



# Conditions of Licence Agreement

The Eastern Cape Gambling and Betting Board has imposed a number of conditions on The Boardwalk as part of the licencing agreement. Our compliance to these conditions during the reporting period is tabled below:

Condition of licence	Achieved	Comments
Implementing an EMS both practical and integrated	<input checked="" type="checkbox"/>	<ul style="list-style-type: none"><li>• Adoption of the Group Sustainability Policy;</li><li>• Aspects and Impacts Register has been developed for our environmental impacts and risks.</li></ul> <p>Furthermore, we maintained the “on the ground” implementation of our environmental procedures, staff training, staff awareness and monitoring and measured actions required in terms of an EMS to avoid and/or limit our environmental impact.</p>
Continuous improvement of environmental matters	<input checked="" type="checkbox"/>	There is every effort made to improve on previous performance.
Annual environmental performance report	<input checked="" type="checkbox"/>	This report details our environmental performance over the last reporting year.
EMS audits	<input checked="" type="checkbox"/>	The findings of audits and comments from audits will be implemented during the next reporting period.
NO significant changes have been made in last 12 months that require a EIA report. Significant changes, upgrades, shut down, decommissioning shall be reported to the Gaming Board and have an EMP	<input checked="" type="checkbox"/>	No new development has taken place over the past 12 months.

# Economic Sustainability

**WAGES AND SALARIES FOR THE BOARDWALK DURING THE PAST FINANCIAL YEAR AMOUNTED TO R118 646 863. THE OTHER KEY AREAS OF EXPENDITURE ARE SHOWN IN THE TABLES BELOW EXPRESSED IN RAND:**

Municipal Services	
Property Rates	R 14 770 916
Electricity	R 15 095 576
Water and sewage	R 2 173 893

Service Providers	
Oricol Waste Management	R 1 670 979
Spin Queen	R 2 982 502
Bambanani	R 183 672
Inn staff	R 5 832 029
Fidelity Security	R 11 264 274
Gau Flora	R 1 103 477
Millicare	R 1 116 747
Lotus Steam Laundry	R 2 343 387
Bidvest	R 130 700 575

# Key Performance Areas of the EMS

## Objective 1

To minimize energy consumption at The Boardwalk Casino and Entertainment World

### Targets

To maintain current energy consumption and to reduce the current usage

### Key Performance Indicators

Energy Efficiency, Conservation and Management

### Programme

- To ensure that daily readings are taken of all meters to monitor current usage, identify peaks and drops and have an explanation for the results recorded
- All monthly results and recordings to be placed on a graph

### By

The Maintenance Shift Manager on duty, on a daily basis

### Person Responsible

The Maintenance Manager

The Maintenance Manager

# Key Performance Areas of the EMS...

## Objective 2

To minimize water wastage at The Boardwalk Casino and Entertainment World

Targets		Key Performance Indicators	
To reduce water consumption at The Boardwalk Casino and Entertainment World by 2% relative to the visitor numbers by the end of June 2014		Management of all water resources	
Programme	By	Person responsible	
<ul style="list-style-type: none"> <li>To ensure that a Monitoring Management System is in place</li> </ul>	This is in place	The Maintenance Manager	
<ul style="list-style-type: none"> <li>To ensure that all service providers and concessionaires assist in managing water resources</li> </ul>	As soon as business commences at the unit	The Environmental Manager	
<ul style="list-style-type: none"> <li>To ensure sufficient signage is displayed on the complex in all areas</li> </ul>	At all times	The Environmental Manager	
<ul style="list-style-type: none"> <li>To disconnect automatic water sprinkling systems as required</li> </ul>	This has been completely disconnected due and watering of gardens done by hand to prevent wastage on walkways etc.	The Maintenance Manager together with the Landscaping Contracts Manager	

# Key Performance Areas, Objectives of the EMS...

## Objective 3

To minimise waste volumes at The Boardwalk Casino and Entertainment World

Targets		Key Performance Indicators	
To reduce the volume of waste going to landfill through increased recycling.		The Boardwalk Casino and Entertainment World Waste Management and Reduction	
To increase the current recycling programme and extend into new waste streams to be recycled, e-waste and food waste.		The Boardwalk Casino and Entertainment World Waste Management and Reduction	
Programme	By	Person Responsible	
• To ensure that all cardboard not damaged and full volumes of cardboard are recycled	Daily	The Waste Site Manager	
• To decrease the volume of waste to land fill by ensuring that the sort at source and in waste yard are part of the recycling programme	On-going	The Waste Site Manager	
• To match increased waste generated with improved methods of re-cycling	On-going	The Waste Site Manager	

# Key Performance Areas of the EMS...

## Objective 4

To manage hazardous substances safely at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To ensure that no incidents occur involving hazardous substances	Hazardous Substance Management	
Programme	By	Person Responsible
<ul style="list-style-type: none"><li>To ensure that all hazardous data and safety sheets are kept on file for all hazardous substances held on the premises at The Boardwalk Casino and Entertainment World</li></ul>	Daily	The Health and Safety Manager
<ul style="list-style-type: none"><li>To ensure that every incident regarding spillage is immediately recorded into the Incidents Register</li></ul>	Daily	The Environmental Manager and Health and Safety Manager
<ul style="list-style-type: none"><li>To ensure all substances are kept in the required storage and locked-up at all times</li></ul>	Daily	The Contracts Managers of the Service Providers holding chemicals on complex as well as the Maintenance Manager/Environmental Manager

# Key Performance Areas of the EMS...

## Objective 5

To create and ensure a safe and secure environment for both staff and guests at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To comply with legal requirements of the Occupational Health and Safety Act	Emergency Preparedness	
Programme	By	Person Responsible
• Security personnel to monitor and watch over the complex on a 24 hour basis	Daily	The Security Manager
• Security personnel to monitor suspicious movements on the complex which pose a risk	Daily	The Security Manager
• Security personnel to monitor the complex for any signs of smoke resulting in fire	Daily	The Security Manager
• Security personnel to monitor and ensure the safety of the property (building or product)	Daily	The Security Manager
• Security to carry out evacuation and fire drills	Bi-Annually	The Security Manager

# Key Performance Areas of the EMS...

## Objective 6

To ensure that The Boardwalk Casino and Entertainment World assists in the upliftment of the broader community

Targets		Key Performance Indicators	
To contribute (5%) of net profit to CSI projects within the area designated by the Eastern Cape Gambling and Betting Board (ECGBB)		Public and Community Interaction and Social Responsibility	
Programme	By	Person Responsible	
<ul style="list-style-type: none"> <li>Projects identified and allocated under provisions of the CSI Policy</li> </ul>	All identified projects to be finalised by the end of the financial year	The Social Equity Manager assisted by the HR Manager and monitored by the General Manager of The Boardwalk Casino and Entertainment World	
<ul style="list-style-type: none"> <li>Staff and committee identify projects together</li> </ul>			
<ul style="list-style-type: none"> <li>Proposals are received from interested parties in writing</li> </ul>			
<ul style="list-style-type: none"> <li>Committee evaluates proposals according to guidelines in the policy</li> </ul>			
<ul style="list-style-type: none"> <li>Allocations are made in accordance with financial guidelines</li> </ul>			



# Key Performance Areas, Objectives of the EMS...

## Objective 7

To maintain the cleanliness of The Boardwalk Casino and Entertainment World, in order to promote its aesthetic appeal

Targets		Key Performance Indicators	
To consistently achieve a score of (90%) or more for appearance through the Market Matrix Evaluations		Aesthetic Appearance	
Programme	By	Person Responsible	
<ul style="list-style-type: none"><li>To ensure that a consistent daily schedule is in place identifying all areas as part of a cleaning programme</li></ul>	Daily	The Cleaning Contract Manager	
<ul style="list-style-type: none"><li>To ensure a deep clean of all ablution areas is carried out and inspected</li></ul>	Daily	The Contract Manager	
<ul style="list-style-type: none"><li>To ensure that the cleaning management team monitor all aspects of all job executions</li></ul>	Daily	The Shift Supervisors	

# Key Performance Areas of the EMS...

## Objective 8

To achieve a return of equity and maintain profit at The Boardwalk Casino and Entertainment World

### Targets

### Key Performance Indicators

### Programme

### By

### Person Responsible

- To ensure that the financial department manages and executes its duties correctly

Daily

The Financial Manager and company accountants

- All system and financial documentation are balanced daily

Daily

The Financial manager

- To effectively balance the books on a daily basis to ensure recordings and returns are carried out

Daily and Monthly

The Casino Accountant

- To effectively have quarterly audits conducted to ensure absolute correctness

Quarterly

Group Internal auditors.

# Key Performance Areas of the EMS...

## Objective 10

To promote responsible gambling at The Boardwalk Casino, Hotel and Entertainment World

Targets		Key Performance Indicators	
To make gamblers aware of the Responsible Gambling Programme and train all the front line staff		The Responsible Gambling Programme	
Programme	By	Person Responsible	
• Be guided by the Responsible Gambling Programme	Daily	The Surveillance Manager	
• Responsible Gambling Audits carried out	Monthly and Quarterly	The Surveillance Manager	
• There is to be a monitoring programme in place to identify possible problem gamblers	Daily	The Surveillance Manager	
• To ensure that Marketing and Advertising efforts relating to gambling comply with legislated stipulations and casino initiatives	Daily	The Surveillance Manager	
• Monitor legal non-compliance until closed-out, if required	Daily	The Surveillance Manager	

# Key Performance Areas of the EMS...

## Objective 11

To ensure that the Environmental Management Plan is properly set up at The Boardwalk Casino and Entertainment World

Targets		Key Performance Indicators	
To achieve all objectives set out in the Environmental Management Plan		Management of the Environmental Management System.	
Programme	By	Person Responsible	
• Prepare a policy and review	Done	The Boardwalk Environmental Committee	
• Identify the environmental scope and set up	Done	The Boardwalk Environmental Committee	
• A policy and procedure manual to be in place and reviewed	Daily	The Boardwalk Environmental Committee	
• Incident reports to be filed and completed	On-going as per incident occurrences	The Boardwalk Environmental Committee	
• Implement a mitigation register which must be reviewed on an annual basis	In place	The Boardwalk Environmental Committee	

## Case Study – Waste management...

**Waste Management and reduction is a key environmental issue at The Boardwalk. The provider Oricol is the waste service provider and runs The Boardwalk's Waste Management operations.**

Data on waste volumes for the past 9 financial years' July to June reporting is shown in the table below. There was a reduced percentage of recycling due to contamination and this have been addressed with the Waste contractor. There was a tender process done for the waste contractors to include the zero waste to landfill goal in the contract for 2020 before renewing contract.

	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons
Cardboard/Paper	40	39,5	59	67	71	27,3	57,5	70,1	34,9
Plastic	12	4,5	6	3,5	14	11,1	8,5	8,6	12,1
Cooking Oil	0	0	0	3	3,1	2,9	2,3	6,5	6,5
Cans	13	11	11	12	17,4	4,7	11,3	12,9	5,8
Glass	82	77	82	73	73	54	39,9	71,7	89,2
E-waste	0	0	0	1,5	3,4	0,96	2,7	2,6	0,54
Landfill waste total	568	558	634	569	570	432	235	148	208
% RECYCLED	25	23	23	24	31	19	35	59	41

# Case Study – Waste Management...

Waste is collected sorted and sent for recycling by a service provider Oricol waste management.

They were awarded a renewed contract after a tender process which placed emphasis on the requirement that a zero waste to landfill needs to be achieved by end of year 2020.

This is with measureable targets and audits to be in place to meet the objective.



# Case Study – Waste Management...



# The Boardwalk Faranani Life Clinic

**The Boardwalk clinic was established to offer assistance to staff, service providers and guests visiting the complex who may experience a medical emergency. There is one permanent Life clinic sister employed for primary health care and emergencies from Monday to Friday during office hours.**

Primary health care (basic attention to colds, flu & minor ailments)

IOD management & reporting

Family planning

HIV testing & counselling

Medical surveillance of staff (including pre & post placement medicals as well as yearly follow-up medicals)

Emergency management, care & liaison with ambulance services and hospitals

Health & Safety Committee

Wellness Committee & Education

Environmental hygiene checks

Stock control

Company GP attendance once a week

Chronic illness monitoring & support

General counselling & emotional support

First aid box checks and support of skill levels in trained employees



# The Boardwalk Clinic

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The clinic is regarded as environmentally friendly and ISO complaint.

It is the clinic's responsibility to discard all medical waste and sharps into the correct waste containers to prevent the spread of infection and the possibility of injuries through accidental exposure to sharps.

The following waste containers are present in the Boardwalk Clinic:

1 x sharps container: all sharps including syringes and needles, stitch cutters, ampoules, suture material, scalpel blades, razors, clinical glass and any other contaminated items that are capable of causing cuts or puncture wounds are discarded into the sharps container.

1 x large fibreboard set: this box is used for the disposal of all non-sharp infectious waste which includes cotton wool balls, swabs, dressings, empty vacillator bags, gloves, masks and burns dressing.

The Boardwalk Clinic uses Compass Waste Services for the management and removal of all medical waste and sharps. The delivery of new waste boxes and sharps containers and collection of full containers is done every 30 days during clinic hours, unless contacted earlier.

# The Boardwalk Gardens

## The Boardwalk Gardens:

\*With constant environmental challenges being faced, organisations such as Sun International are constantly looking for ways in order to reduce their carbon footprint, minimise their use of natural resources and reduce their impact on the environment.

The Boardwalk Hotel and Casino complex continue to embark on numerous green initiatives in order to aid the client in achieving their environmental goals.

## Reduction in waste sent to Landfill:

This has been done through the continued systematic sorting of waste materials into compostable, mulch, and weed/waste components.

Compostable materials are fed through a chipper with chippings being placed on a heap which is then taken through the composting process and eventually reintroduced to the garden areas.

Materials with a drier nature suitable for mulching are also chipped and then placed in planted areas as mulch in order to slow down evaporation and thereby reducing water consumption.

The remaining clippings, weed/waste material and grass cuttings are removed to landfill.

# The Boardwalk Gardens...

## Alien Vegetation Management

The Boardwalk premises are bordered to the South and West by a large tract of open, undeveloped land.

This area has a very high density of alien vegetation including *Eucalyptus gomphotephala* (Blue gum), *Acacia saligna* (Port Jackson willow), *Acacia cyclops* (Rooikrans), and *Lantana camara* (Common Lantana).

This coupled with a prevailing south-westerly wind, results in a large number of seeds being blown onto the property and the subsequent growth and encroachment of the vegetation onto the Boardwalk premises.

Through frequent training/refresher courses, employees are educated about the adverse effects of this type of vegetation and are taught to identify and remove small saplings that do germinate, immediately.

Fence lines are also regularly cleared and poisoned to prevent regrowth.

## Water Management

The Eastern Cape is a region that is currently beset with drought and water restrictions.

This provides a constant challenge regarding water management on site due to the large expanse of green areas.

The Metro continues to request saving of water and recently imposed water restrictions indicating the severity of the water situation.

This has created the need for smart water saving initiatives to reduce the dependence of water for irrigation such as the use of hardy plant material, has allowed us to minimise the usage of irrigation to hand watering as and when required on site and the use of ground covering to reduce evaporation.

# The Boardwalk Gardens...

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## **Weed and Pest management**

The Boardwalk complex with its large lake as a central feature provides a challenging environment for landscaping due to its sensitive ecology.

Through the use of majority indigenous plant material on site, The service provider is able to minimise the requirement for the application of pesticides in planted areas due to the hardy nature of the plants utilised.

Hand weeding of all beds and paved areas around the lake further reduce the requirement of chemicals and the chance of contamination through runoff.

Lawns around the complex are also being cut on higher mower settings as thicker, healthier lawns are more resistant to weed establishment, further reducing the frequency of spraying required.

# The Boardwalk Worm Farm



# Biodiversity

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**Biodiversity is a key issue for The Boardwalk given that it is located in the well-established and developed Summerstrand area. With drought and an established lake ecosystem the site is host to many migrant and resident flora and fauna.**

Biodiversity describes the variety of life in an area, including the number of different species, the genetic wealth within each species and the natural areas where they occur. These areas are maintained in a manner that promotes their function as natural ecosystems within an urban environment.

Biodiversity is relative to the range of species of plants, animals and bird species native to an area, and these need to be identified and protected.

Compost used is completely organic, being either kraal manure or self made mulch.

This is an important facet of The Boardwalk's Environmental Management System because runoff from the complex is routed to a municipal storm water drain that discharges onto the beach. Runoff also enters The Boardwalk lakes.

# CSI - EDUCATION, HEALTH and WELFARE July- Sept 2018

Project /	Proposal	Amount
Mandela Day	We partnered with Rise Against Hunger to celebrate the Mandela Day and donated towards ingredients and packaging of food parcels. We also purchased t-shirts for the Mandela Day	R 278 087.00
Schoolnet	We paid grant towards schools to benefit from the Sun International Community Trust Hospitality Schools Digital Content and Infrastructure project	R148 914.00
Joubertina Junior Secondary	We sponsored meals and food parcels for the netball team who were on their way to a tournament in East London	R2 139.00
	TOTAL	R429 140

# CSI - EDUCATION, HEALTH and WELFARE Oct – Dec 2018

Project	Proposal	Amount
Mandela Day	Additional costs came through after the event in July. An amount of R 278 087 paid in the previous quarter prior to event.	R 11 437.66
Joubertina Junior Secondary	We sponsored takkies, socks and accommodation costs for the netball team to travel to Bloemfontein,	R 8 000.00
	TOTAL	R 19 437.66



# CSI - EDUCATION, HEALTH and WELFARE Jan – March 2019

Project /	Proposal	Amount
Healing Minds	Handover of the industrial sewing machines was on the 28 March. We also donated fabric for school uniforms. The event was attended by the MEC for social development and her official, group CSI manager Heidi, Ms Gogo and Media. Our Executive chefs and Boardwalk staff with the community prepared lunch from the fire. The ingredients were donated by some of our suppliers as well as our tenants. The handover was well covered by the TV, radio as well as newspapers.	R 6 175.00
Khayaletu Boys Going back to school campaign	We sponsored school shoes for 28 boys, toiletry, school uniform, Nintendo Games and 40 inch TV. The handover was on the 28 January and was attended by the media and MEC for Social development. We also handed over a cheque of R10 000 as the proceeds of the Sparkler event.	R 24 170.00
Walmer Lower Primary	Handover for the school shoes and socks was on the 28 January. We also sponsored burgers, chips and cool drink for 84 kids.	R 7 560.00
	TOTAL	R 37 905.00

# CSI - EDUCATION, HEALTH and WELFARE April – June 2019

Project /	Proposal	Amount
Healing Minds	We sponsored the oil for the machines, extra needles, scissors and thread.	R2 194.00
Mandela Day	We sponsored ingredients for packaging food and logistics for the food to reach Boardwalk	215 800.01
	TOTAL	R 217 994

**TOTAL SPENT JULY 2018 TO JUNE 2019 = R704 476.66**

# CSI manager Peggy Mogatla

The CSI Manager Peggy still continues to drive community projects and SED projects on behalf of Sun Boardwalk as detailed above.



# CSI Projects – Rise against Hunger

Sun Boardwalk partnered with Rise against Hunger organization. With the help of staff, other corporate teams as well as the Municipal Fire department and SAPS teams we packed in excess of 200 000 food parcels to be distributed to organizations in the Nelson Mandela Metro as part of the Mandela Day initiative which was attended by Mandela family representative



# CSI Projects – Rise against Hunger



# CSI Projects Healing minds

Partnering with the department of Social Development industrial sewing machines and fabric was handed over as part of our ongoing support and involvement in healing minds to make it a more sustainable project and self funding.





# CSI Projects Healing Minds

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# CSI Projects Healing Minds





# CSI Projects

## Khayaletu Boys Going back to school campaign



# Environmental Awareness Training

## Environmental Programme

**An awareness programme aims to highlight areas within each unit that can contribute to the sustainable principles of “People Profit, Planet”. It gives the delegates practical tips on creating the habits of “Reduce, Recycle and Rescue”.**

The environmental program serves as an identity, a platform that rallies individual efforts and consolidates the various environmental and social initiatives that are in place across the Group.

It represents renewed energy, focus and impetus for our sustainability programme. The program aims to create a world that balances fun with consciousness, through committed and measurable sustainability practices that engage all our stakeholders.

It’s about maximising Sun International’s social and economic contribution and minimising our environmental impact.

### **Sustainability strategy comprises of:**

- Climate change and resource conservation
- Community investment
- A sustainable friendly corporate culture
- Sustainability partnerships and Legal compliance
- Best practice Environmental Management System (EMS)
- Green procurement and transparent performance reporting

# Environmental Awareness Days

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**The Boardwalk is committed to raising awareness about environmental issues. Every year the Environmental Manager highlights important environmental days by putting up posters around the complex. This serves to inform the public as well as The Boardwalk staff of various environmental issues.**

17-23 March	Water Week
22 March	World Water Day
29 March	Earth Hour
5 June	World Environment Day
1-7 September	National Arbor week
27 September	World Tourism Day
1 December	World Aids Day

# Responsible Gambling

## **The Boardwalk, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling amongst staff and patrons alike.**

From July 2017 to June 2018, **73** self-exclusions were completed. From July 2018 to June 2019, **75** were completed, which indicates an increase of 1.03%.

The Boardwalk continues to implement and upgrade its Responsible Gambling commitment.

The Boardwalk has a RGP Monitoring Policy which ensures that The Boardwalk performs proactive endeavours in relation to Responsible Gambling.

The statistics for the period under review indicate that the number of self-exclusions completed by males were more than females.

Substantially, more MVG slots players applied for self-exclusions than MVG tables players. The Boardwalk's Statistics shows a marginal increase of people applying for self-exclusions.

To ensure that our marketing and advertising efforts relating to gambling comply with legislated stipulations and casino industry initiatives, Sun International complies with its Responsible Gambling Policy.

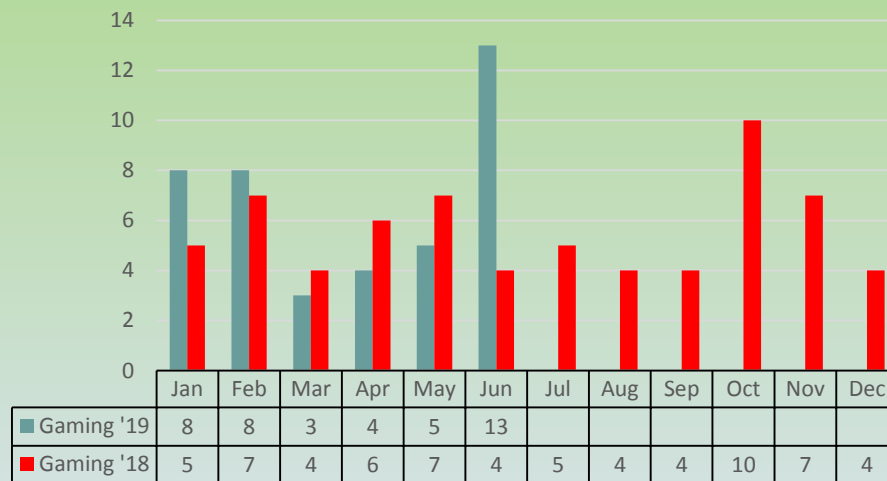
All of The Boardwalk staff are required to undergo Responsible Gambling training.

As a result of the pro-active measures and constant training carried out by The Boardwalk, Sun International's Group Internal Audit department score for Responsible Gambling Compliance for the period was rated "**Satisfactory**" the same as the previous year.

The Boardwalk supports the National Responsible Gambling Programme and enthusiastically ensures that its staff constantly drive home the message of gambling responsibly, to ensure that its patrons know that "winners know when to stop".

## Number of Self Exclusions – July 2018 – June 2019

**THE BOARDWALK SELF EXCLUSION  
COMPARISON**



# The Boardwalk Retail Complex

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**An Environmental Management System (EMS) has been developed and rolled out to all Boardwalk tenants.**

Dean Blom, the Environmental Manager, heads up this project in conjunction with other key management on the complex.

Environmental Protection and Sustainable Development are the key factors, and the tenants are constantly being challenged to demonstrate their commitment to the environment. This is the reason for putting together the EMS programme.

The water and energy usage of retail tenants is monitored and all the waste generated is brought to central waste yard for sorting and recycling.

Other tenants are offered free Environmental Awareness training via the Boardwalk training Centre. Their energy and water usage as well as waste generated is included in the Boardwalk Complex sustainability reporting figures.

# Water Saving

## Water :

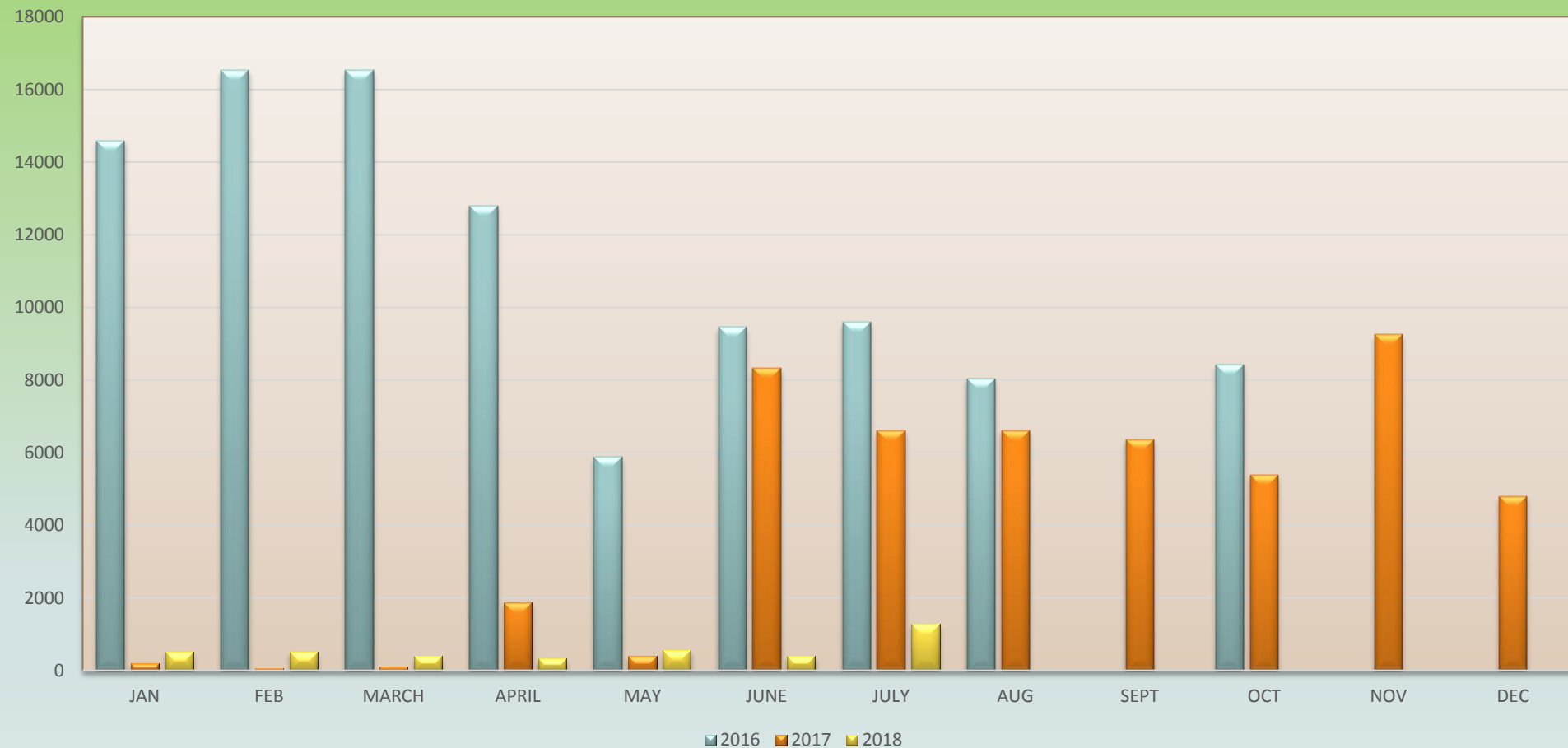
Due to the ongoing water challenges within the metro and water restrictions the Boardwalk continues to implement water saving by : Harvesting of rainwater in tanks for cooling towers. Guest and staff awareness campaigns all help to reduce water usage. No garden irrigation is done with municipal water, only reclaimed basement seepage water is used. Awareness collateral displayed in rooms and linen is only washed on check out

Contractors doing window cleaning bring their own water on site to prevent use of hose pipes and encourage water saving.



# Bulk Water Meter Usage

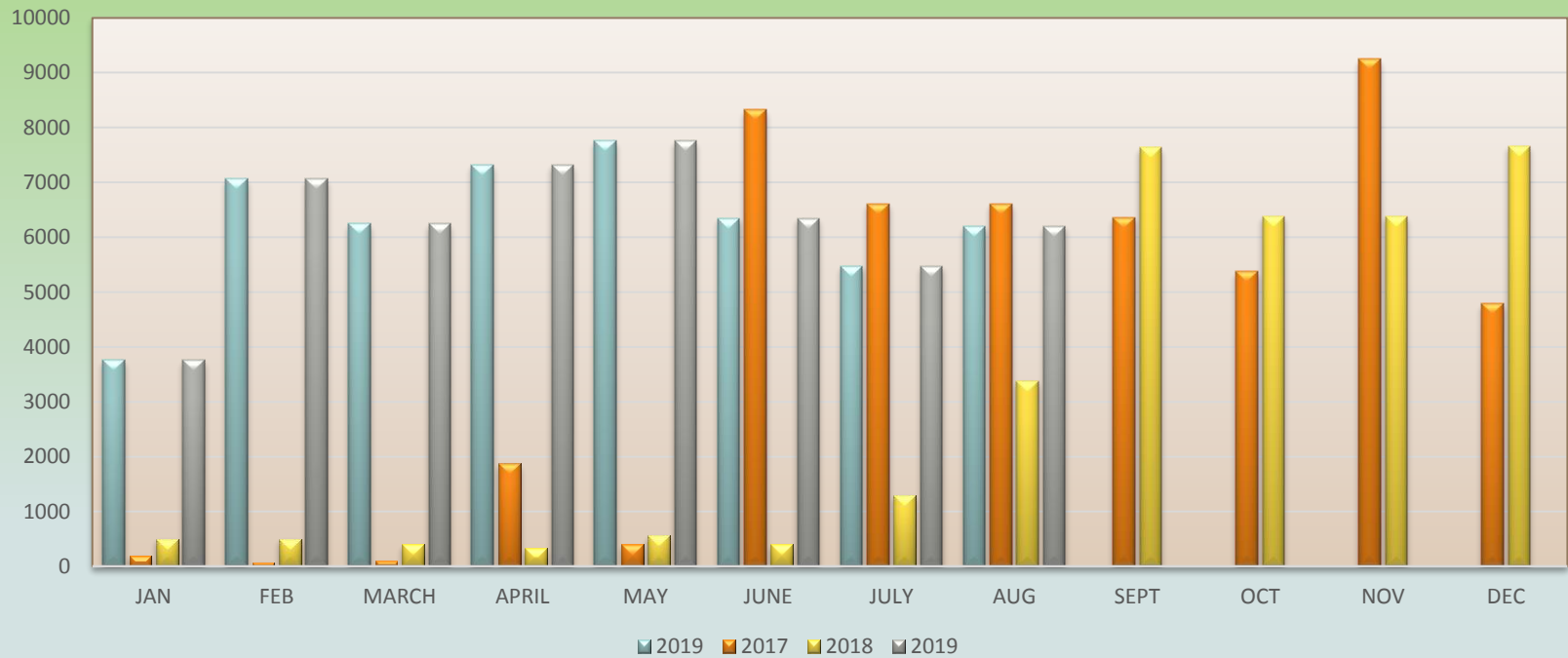
**Bulk Water consumption**





# Bulk Water Meter Usage

**Bulk Water consumption**



# The Boardwalk water

Rainwater harvesting for use in cooling towers.



# Comment Form

PLEASE FORWARD TO DEAN BLOM AT THE BOARDWALK: [DEAN.BLOM@SUNINTERNATIONAL.COM](mailto:DEAN.BLOM@SUNINTERNATIONAL.COM) OR CALL 041 507 7937

What is your overall opinion of the report?:


Excellent

Good

Poor

Comments : .....

Suggestions: .....

