

2019 ENVIRONMENTAL REPORT

The Boardwalk Casino, Hotel,
Convention Centre & Spa



Contents

- Acknowledgements
- Social & Environmental Policy
- Environmental Organisational Structure
- Message from The Boardwalk General Manager
- Managing our Business Responsibilities
- Conditions of Licence Agreement
- Economic Sustainability
- Key Performance Areas, of the EMS
- Sustainability
- Waste
- Case Study – Waste
- The Boardwalk Clinic
- The Boardwalk Gardens
- Boardwalk worm farm
- Biodiversity
- CSI Projects
- Case Study – Community Contributions
- Fire safety awareness
- Environmental Awareness Training
- Environmental Awareness Days
- Responsible Gambling
- Self-Exclusions
- Case study Energy
- Boardwalk retail complex
- Bulk Water Metre Usage



Acknowledgements

Anthony van Goeverden – Maintenance Manager

Colin Carmody – L&D Manager

Chanelle Madatt – Maintenance Coordinator

Mandy Mushaninga – Assistant Financial Manager

Peggy Mokhatla – Social Equity Manager

Sherwyn Rulsur – Oricol Site Manager

The Boardwalk Casino & Entertainment World:

Mike van Vuuren – General Manager

“Without the assistance of the above-mentioned persons, this report would not have been possible”

Dean Blom (Environmental Manager – The Boardwalk)

Social and Environmental Policy

The Boardwalk Casino, Hotel, Conference Centre & Spa aims to be the premier destination for the Port Elizabeth community and for visitors to the city. Environmentally, financially and socially responsible management of the facility is fundamental to achieving this goal.

We are therefore committed to:

- A management style that is based on sound environmental and social values
- Continuous improvement in environmental performance
- Provision of a stimulating, clean and secure environment for our staff and visitors
- Promotion of environmental awareness amongst our visitors, staff, suppliers, contractors and concessionaires

Social and Environmental Policy

Demonstration of environmentally responsible behaviour through:

- Preventing pollution of the environment
- Conserving the use of resources such as water and energy
- Minimising waste generation
- Preventing pollution of the environment
- Conserving the use of resources such as water and energy
- Minimizing waste generation
- Demonstration of socially responsible behavior through:
- Supporting and applying the responsible gambling initiative
- Involving ourselves in sustainable community projects that contribute to social upliftment
- Creating business linkages that support local enterprises
- Developing our staff to maximize their potential through training
- Protecting biodiversity and implementing a climate change response strategy

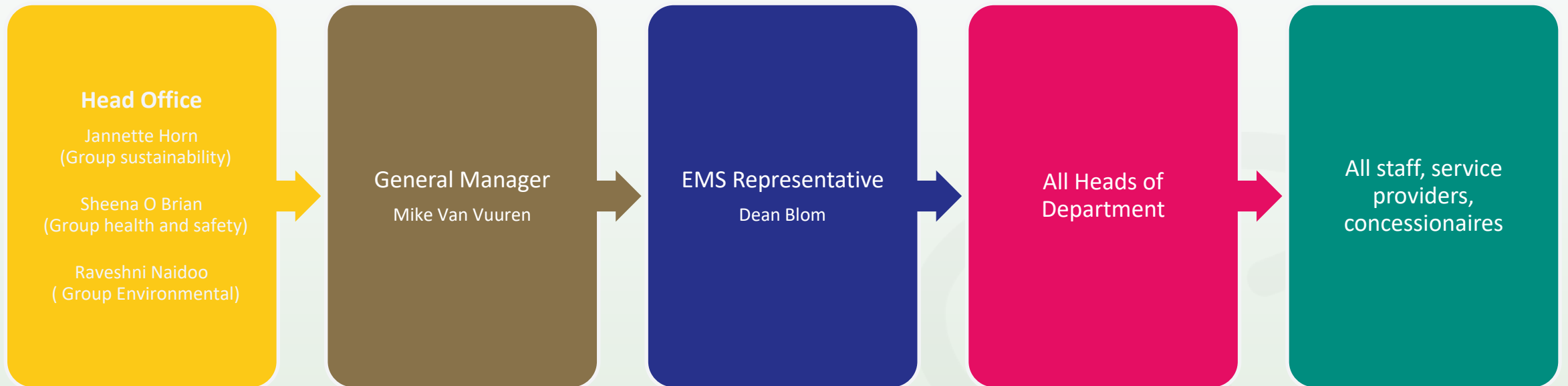


Social and Environmental Policy

Demonstrate good corporate governance through:

- Adopting internationally recognized King III governance standards
- Adhering to a Board Charter and Code of Ethics
- Ensuring that whistle-blowing, fraud reports or other concerns are dealt with in a non-discriminatory and confidential manner
- Monitoring performance on non—financial issues through Social and Ethics Committee
- Maintain open relations with interested and affected parties, especially the surrounding neighborhood, through communication and interaction
- Compliance with the relevant national, provincial and local health, environmental and safety legislation
- We aim to demonstrate this commitment in the appearance and operation of our facility and in the enthusiasm and dedication of our staff.

Environmental Organisation Structure



Message from Mike Van Vuuren

The Boardwalk Casino, Hotel, Convention Centre & Spa General Manager



The Boardwalk Casino and Entertainment World is pleased to present its 19th Annual Environmental Report. This 2018/19 edition of our Environmental Report details our efforts to promote and conserve a sustainable environment and community, while reducing waste and energy consumption.

The report will cover until July 2019 and as from 2020 it will follow our financial year as from January 2020 until 31st December 2020.

The Boardwalk has continued to increase recycling through our service provider Oricol and decreased water and electricity usage.

Tender proposals and groundwork to install an on site water treatment reverse osmosis plant is currently being investigated and should be finalized by the end of the year. This will assist with water saving and less water been used from municipal source.

The Boardwalk together with the retail tenants continue to deliver a clean, environmentally-friendly and resource-efficient precinct.

With new emissions and carbon tax legislation the Boardwalk complies with emission regulations and our current carbon foot print is being tracked and measured through our Sun International head office sustainability department.

In addition to our efforts to optimize the use of resources and promote environmental sustainability and small enterprise development, In this regard the Boardwalk continued to support and participate in CSI and SED projects as set out in the report.

Managing our Business Responsibilities

In terms of managing our business responsibilities, we have committed to improving our environmental efficiency. The Boardwalk has developed an Environmental Management System (EMS) for the operation.

While the system is specifically designed to monitor the environmental conditions and impacts at The Boardwalk it is synergistic with the system implemented by the Group.

The EMS model being applied is based on the internationally recognised ISO 14001. This standard reflects global consensus on good environmental practice, whilst being sufficiently flexible to enable it to be applied to the local conditions and requirements of individual organisations.



Managing our Business Responsibilities

EMS Structure

The EMS Management structure continues to be effective with the General Manager being the driving force behind the EMS implementation.

The EMS Management representative (The Environmental Manager) ensures that environmental management at The Boardwalk receives due attention.

All departments have been called upon to nominate representatives to be part of on-going environmental management and monitoring as part of the Environmental Committee. This ensures that all departments are kept up-to-date on environmental matters.

In alignment with the ISO 14001 requirements, these representatives work closely with the Environmental Manager to ensure that reviews and necessary adjustments are handled on an on-going basis.



Managing our Business Responsibilities

Key role players

To clarify roles and responsibilities, the following duties have been allocated to nominated employees:

- Workplace Environmental Audits – Dean Blom
- Induction Training – Colin Carmody and Nirusha Naidoo (L&D Manager and Facilitator)
- Waste Management – Nicolas Forsythe
- Noise Assessments – Morné Coetzer (Security Manager)
- Resource Management – Anthony van Goeverden (Maintenance Manager)
- Fuel and Hazardous Materials Storage – Dean Blom (Health, Safety and Environmental Manager)

Managing our Business Responsibilities

Whilst overall responsibility for the implementation of the EMS is vested with the company directors, responsibility for the day-to-day application of the system is delegated to the key role players and their relevant departmental staff.

The Environmental Committee is responsible for ensuring that adequate consideration is given to each of the various issues. Where relevant, however, specialist advice and support is sought to assist these individuals with the assessment of relevant environmental considerations.

All committee members are expected to:

- Take reasonable care of the environment through their own actions and by setting an example to others
- Co-operate with others while carrying out their duties
- Work in accordance with environmental procedures

Managing our Business Responsibilities

At the planning stage, full account is to be taken of those factors that help to eliminate potentially harmful environmental impacts including emissions/discharges, waste, irresponsible resource use or other forms of pollution such as noise. Decisions about other priorities (e.g. programme and profit) are to consider the environmental constraints that may be present as part of an integrated approach to health, safety, quality and environment.

Through the development of an Aspects and Impacts Register the business activities of The Boardwalk have been considered in relation to the impact on the receiving environment and the significance thereof.

With a view to mitigating impacts that have been identified in the Aspects and Impacts Register, procedures have been developed and the implementation thereof is being monitored as part of the EMS.

These procedures have taken account of the existing and additional management measures. The procedures will be updated as required, and will also be reviewed on an annual basis.

Managing our Business Responsibilities

An In-house program for monitoring Legal requirements been followed and changes in legislation are updated as necessary, where relevant to the activities at The Boardwalk.

Members of staff are provided with appropriate and suitable Environmental Awareness training and exposure which is appropriate to the work to be undertaken. In this regard, the Group has compiled an interactive and innovative Environmental Awareness Training programme which is aimed at motivating staff and creating a mind shift towards environmental consciousness behaviour.

This awareness training is also provided free of charge to service providers and retail tenants. Furthermore, site specific on-the-job training is undertaken departmentally, for example to instruct in the use, maintenance and storage of equipment and materials. All incidents of an environmental nature are reported to the Environmental Manager.

Conditions of Licence Agreement

The Eastern Cape Gambling and Betting Board has imposed a number of conditions on The Boardwalk as part of the licencing agreement. Our compliance to these conditions during the reporting period is tabled below:

Condition of licence	Achieved	Comments
Implementing an EMS both practical and integrated	✓	<ul style="list-style-type: none"> Adoption of the Group Sustainability Policy; Aspects and Impacts Register has been developed for our environmental impacts and risks. <p>Furthermore, we maintained the “on the ground” implementation of our environmental procedures, staff training, staff awareness and monitoring and measured actions required in terms of an EMS to avoid and/or limit our environmental impact.</p>
Continuous improvement of environmental matters	✓	There is every effort made to improve on previous performance.
Annual environmental performance report	✓	This report details our environmental performance over the last reporting year.
EMS audits	✓	The findings of audits and comments from audits will be implemented during the next reporting period.
NO significant changes have been made in last 12 months that require a EIA report. Significant changes, upgrades, shut down, decommissioning shall be reported to the Gaming Board and have an EMP	✓	No new development has taken place over the past 12 months.

Economic Sustainability

Wages and salaries for the Boardwalk for period *July 2018 to June 2019* amounted to **R143 470 152**.

The other key areas of expenditure are shown in the tables below expressed in rand:

Municipal Services	
Property Rates	R 13 987 268
Electricity	R 16 386 649
Water and sewage	R 3 473 669

Service Providers	
Oricol Waste Management	R 1 670 979
Spin Queen	R 2 982 502
Bambanani	R 183 672
Inn staff	R 5 832 029
Fidelity Security	R 11 264 274
Gau Flora	R 1 103 477
Millicare	R 1 116 747
Lotus Steam Laundry	R 2 343 387
Bidvest	R 130 700 575

Economic Sustainability

Wages and salaries for the Boardwalk for period *1 July 2019 to 31 December 2019* was **R54 900 709**

The other key areas of expenditure are shown in the tables below expressed in rand:

Municipal Services	
Property Rates	R 7 583 657
Electricity	R 10 357 996
Water and sewage	R 1 6279 662

Service Providers	
Oricol Waste Management	R 92 2755
Spin Queen	R 1 356 770
Bambanani	R 220 364
Inn staff/Blu	R 3 485 637
Fidelity/Bidvest Security	R 3 941 170
Gau Flora/Survest	R 1 165 449
Millicare	R 460 726
Lotus Steam Laundry	R 886 779
Bidvest cleaning/Prestige	R 4 663 641

Key Performance Areas of the EMS

The Eastern Cape Gambling and Betting Board has imposed a number of conditions on The Boardwalk as part of the licencing agreement. Our compliance to these conditions during the reporting period is tabled below:

Objective 1

To minimize energy consumption at The Boardwalk Casino and Entertainment World

Targets		Key Performance Indicators	
To maintain current energy consumption and to reduce the current usage		Energy Efficiency, Conservation and Management	
Programme	By	Person Responsible	
To ensure that daily readings are taken of all meters to monitor current usage, identify peaks and drops and have an explanation for the results recorded	The Maintenance Shift Manager on duty, on a daily basis	The Maintenance Manager	
All monthly results and recordings to be placed on a graph		The Maintenance Manager	

Key Performance Areas of the EMS

Objective 2

To minimize water wastage at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To reduce water consumption at The Boardwalk Casino and Entertainment World by 2% relative to the visitor numbers by the end of June 2014	Management of all water resources	
Programme	By	Person Responsible
To ensure that a Monitoring Management System is in place	This is in place	The Maintenance Manager
To ensure that all service providers and concessionaires assist in managing water resources	As soon as business commences at the unit	The Environmental Manager
To ensure sufficient signage is displayed on the complex in all areas	At all times	The Environmental Manager
To disconnect automatic water sprinkling systems as required	This has been completely disconnected due and watering of gardens done by hand to prevent wastage on walkways etc.	The Maintenance Manager together with the Landscaping Contracts Manager

Key Performance Areas of the EMS

Objective 3

To minimise waste volumes at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To reduce the volume of waste going to landfill through increased recycling.	The Boardwalk Casino and Entertainment World Waste Management and Reduction	
To increase the current recycling programme and extend into new waste streams to be recycled, e-waste and food waste.	The Boardwalk Casino and Entertainment World Waste Management and Reduction	
Programme	By	Person Responsible
To ensure that all cardboard not damaged and full volumes of cardboard are recycled	Daily	The Waste Site Manager
To decrease the volume of waste to land fill by ensuring that the sort at source and in waste yard are part of the recycling programme	On-going	The Waste Site Manager
To match increased waste generated with improved methods of re-cycling	On-going	The Waste Site Manager

Key Performance Areas of the EMS

Objective 4

To manage hazardous substances safely at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To ensure that no incidents occur involving hazardous substances	Hazardous Substance Management	
Programme	By	Person Responsible
To ensure that a Monitoring Management System is in place	This is in place	The Maintenance Manager
To ensure that all service providers and concessionaires assist in managing water resources	As soon as business commences at the unit	The Environmental Manager
To ensure sufficient signage is displayed on the complex in all areas	At all times	The Environmental Manager
To disconnect automatic water sprinkling systems as required	This has been completely disconnected due and watering of gardens done by hand to prevent wastage on walkways etc.	The Maintenance Manager together with the Landscaping Contracts Manager

Key Performance Areas of the EMS

Objective 5

To create and ensure a safe and secure environment for both staff and guests at The Boardwalk Casino and Entertainment World

Targets	Key Performance Indicators	
To comply with legal requirements of the Occupational Health and Safety Act	Emergency Preparedness	
Programme	By	Person Responsible
Security personnel to monitor and watch over the complex on a 24 hour basis	Daily	The Security Manager
Security personnel to monitor suspicious movements on the complex which pose a risk	Daily	The Security Manager
Security personnel to monitor the complex for any signs of smoke resulting in fire	Daily	The Security Manager
Security personnel to monitor and ensure the safety of the property (building or product)	Daily	The Security Manager
Security to carry out evacuation and fire drills	Bi-Annually	The Security Manager

Key Performance Areas of the EMS

Objective 6

To ensure that The Boardwalk Casino and Entertainment World assists in the upliftment of the broader community

Targets	Key Performance Indicators	
To contribute (5%) of net profit to CSI projects within the area designated by the Eastern Cape Gambling and Betting Board (ECGGBB)	Public and Community Interaction and Social Responsibility	
Programme	By	Person Responsible
Projects identified and allocated under provisions of the CSI Policy	All identified projects to be finalised by the end of the financial year	The Social Equity Manager assisted by the HR Manager and monitored by the General Manager of The Boardwalk Casino and Entertainment World
Staff and committee identify projects together		
Proposals are received from interested parties in writing		
Committee evaluates proposals according to guidelines in the policy		
Allocations are made in accordance with financial guidelines		

Key Performance Areas of the EMS

Objective 7

To maintain the cleanliness of The Boardwalk Casino and Entertainment World, in order to promote its aesthetic appeal

Targets		Key Performance Indicators	
To consistently achieve a score of (90%) or more for appearance through the Market Matrix Evaluations		Aesthetic Appearance	
Programme	By	Person Responsible	
To ensure that a consistent daily schedule is in place identifying all areas as part of a cleaning programme	Daily	The Cleaning Contracts Manager	
To ensure a deep clean of all ablution areas is carried out and inspected	Daily	The Contracts Manager	
To ensure that the cleaning management team monitor all aspects of all job executions	Daily	The Shift Supervisors	

Key Performance Areas of the EMS

Objective 8

To achieve a return of equity and maintain profit at The Boardwalk Casino and Entertainment World

Programme	By	Person Responsible
To ensure that the financial department manages and executes its duties correctly	Daily	The Financial Manager and company accountants
All system and financial documentation are balanced daily	Daily	The Financial manager
To effectively balance the books on a daily basis to ensure recordings and returns are carried out	Daily and Monthly	The Casino Accountant
To effectively have quarterly audits conducted to ensure absolute correctness	Quarterly	Group Internal auditors.

Key Performance Areas of the EMS

Objective 9

To promote responsible gambling at The Boardwalk Casino, Hotel and Entertainment World

Targets	Key Performance Indicators	
To make gamblers aware of the Responsible Gambling Programme and train all the front line staff	The Responsible Gambling Programme	
Programme	By	Person Responsible
Be guided by the Responsible Gambling Programme	Daily	The Surveillance Manager
Responsible Gambling Audits carried out	Monthly and Quarterly	The Surveillance Manager
There is to be a monitoring programme in place to identify possible problem gamblers	Daily	The Surveillance Manager
To ensure that Marketing and Advertising efforts relating to gambling comply with legislated stipulations and casino initiatives	Daily	The Surveillance Manager
Monitor legal non-compliance until closed-out, if required	Daily	The Surveillance Manager

Key Performance Areas of the EMS

27

Objective 10

To ensure that the Environmental Management Plan is properly set up at The Boardwalk Casino and Entertainment World

Targets		Key Performance Indicators	
To achieve all objectives set out in the Environmental Management Plan		Management of the Environmental Management System.	
Programme	By	Person Responsible	
Prepare a policy and review	Done	The Boardwalk Environmental Committee	
Identify the environmental scope and set up	Done	The Boardwalk Environmental Committee	
A policy and procedure manual to be in place and reviewed	Daily	The Boardwalk Environmental Committee	
Incident reports to be filed and completed	On-going as per incident occurrences	The Boardwalk Environmental Committee	
Implement a mitigation register which must be reviewed on an annual basis	In place	The Boardwalk Environmental Committee	

Case Study – Waste management...

Waste Management and reduction is a key environmental issue at The Boardwalk. The provider Oricol is the waste service provider and runs The Boardwalk's Waste Management operations.

Data on waste volumes for the past 9 financial years July to June reporting is shown in the table below.

There was a reduced percentage of recycling due to contamination and this been addressed with waste contractor.

There was a tender process done for the waste contractors to include the zero waste to landfill goal in the contract for 2020 before renewing contract.

	2011 Tons	2012 Tons	2013 Tons	2014 Tons	2015 Tons	2016 Tons	2017 Tons	2018 Tons	2019 Tons
Cardboard/Paper	40	39,5	59	67	71	27,3	57,5	70,1	34,9
Plastic	12	4,5	6	3,5	14	11,1	8,5	8,6	12,1
Cooking Oil	0	0	0	3	3,1	2,9	2,3	6,5	6,5
Cans	13	11	11	12	17,4	4,7	11,3	12,9	5,8
Glass	82	77	82	73	73	54	39,9	71,7	89,2
E-waste	0	0	0	1,5	3,4	0,96	2,7	2,6	0,54
Landfill waste total	568	558	634	569	570	432	235	148	208
% RECYCLED	25	23	23	24	31	19	35	59	41

Case Study – Waste management...

Waste Management and reduction is a key environmental issue at The Boardwalk. The provider Oricol is the waste service provider and runs The Boardwalk's Waste Management operations.

As reporting period changed to run for January to December for the future the figures below reflect only for the period *1 July 2109 until 31 December 2019*.

	Tons 6 months
Cardboard/Paper	16,467
Plastic	9,729
Cooking Oil	1,105
Cans	7,765
Glass	49,440
E-waste	1,039
Landfill waste total	30,709
% RECYCLED	28

Case Study – Waste management...

30

- Waste is collected sorted and sent for recycling by a service provider Oricol waste management.
- They were awarded a renewed contract after a tender process which placed emphasis on the requirement that a zero waste to landfill needs to be achieved by end of year 2020.
- This is with measureable targets and audits to be in place to meet the objective.



The Boardwalk Faranani Life Clinic

The Boardwalk clinic was established to offer assistance to staff, service providers and guests visiting the complex who may experience a medical emergency. There is one permanent Life clinic sister employed for primary health care and emergencies from Monday to Friday during office hours.

- Primary health care (basic attention to colds, flu & minor ailments)
- IOD management & reporting
- Family planning
- HIV testing & counselling
- Medical surveillance of staff (including pre & post placement medicals as well as yearly follow-up medicals)
- Emergency management, care & liaison with ambulance services and hospitals
- Health & Safety Committee
- Wellness Committee & Education
- Environmental hygiene checks
- Stock control
- Company GP attendance once a week
- Chronic illness monitoring & support
- General counselling & emotional support
- First aid box checks and support of skill levels in trained employees

The Boardwalk Clinic

The clinic is regarded as environmentally friendly and ISO complaint.

It is the clinic's responsibility to discard all medical waste and sharps into the correct waste containers to prevent the spread of infection and the possibility of injuries through accidental exposure to sharps.

The following waste containers are present in the Boardwalk Clinic:

1 x sharps container: all sharps including syringes and needles, stitch cutters, ampoules, suture material, scalpel blades, razors, clinical glass and any other contaminated items that are capable of causing cuts or puncture wounds are discarded into the sharps container.

1 x large fibreboard set: this box is used for the disposal of all non-sharp infectious waste which includes cotton wool balls, swabs, dressings, empty vacillator bags, gloves, masks and burns dressing.

The Boardwalk Clinic uses Compass Waste Services for the management and removal of all medical waste and sharps. The delivery of new waste boxes and sharps containers and collection of full containers is done every 30 days during clinic hours, unless contacted earlier.

The Boardwalk Gardens

The Boardwalk Gardens

- With constant environmental challenges being faced, organisations such as Sun International are constantly looking for ways in order to reduce their carbon footprint, minimise their use of natural resources and reduce their impact on the environment.
- The Boardwalk Hotel and Casino complex continue to embark on numerous green initiatives in order to aid the client in achieving their environmental goals.

Reduction in waste sent to Landfill

- This has been done through the continued systematic sorting of waste materials into compostable, mulch, and weed/waste components.
- Compostable materials are fed through a chipper with chippings being placed on a heap which is then taken through the composting process and eventually reintroduced to the garden areas.
- Materials with a drier nature suitable for mulching are also chipped and then placed in planted areas as mulch in order to slow down evaporation and thereby reducing water consumption.
- The remaining clippings, weed/waste material and grass cuttings are removed to landfill.

The Boardwalk Gardens

Alien Vegetation Management

- The Boardwalk premises are bordered to the South and West by a large tract of open, undeveloped land.
- This area has a very high density of alien vegetation including *Eucalyptus gomphotephala* (Blue gum), *Acacia saligna* (Port Jackson willow), *Acacia cyclops* (Rooikrans), and *Lantana camara* (Common Lantana).
- This coupled with a prevailing south-westerly wind, results in a large number of seeds being blown onto the property and the subsequent growth and encroachment of the vegetation onto the Boardwalk premises.
- Through frequent training/refresher courses, employees are educated about the adverse effects of this type of vegetation and are taught to identify and remove small saplings that do germinate, immediately.
- Fence lines are also regularly cleared and poisoned to prevent regrowth.

The Boardwalk Gardens

Water Management

- The Eastern Cape is a region that is currently beset with drought and water restrictions.
- This provides a constant challenge regarding water management on site due to the large expanse of green areas.
- The Metro continues to request saving of water and recently imposed water restrictions indicating the severity of the water situation.
- This has created the need for smart water saving initiatives to reduce the dependence of water for irrigation such as the use of hardy plant material, has allowed us to minimise the usage of irrigation to hand watering as and when required on site and the use of ground covering to reduce evaporation.

Weed and Pest management

- The Boardwalk complex with its large lake as a central feature provides a challenging environment for landscaping due to its sensitive ecology.
- Through the use of majority indigenous plant material on site, The service provider is able to minimise the requirement for the application of pesticides in planted areas due to the hardy nature of the plants utilised.
- Hand weeding of all beds and paved areas around the lake further reduce the requirement of chemicals and the chance of contamination through runoff.
- Lawns around the complex are also being cut on higher mower settings as thicker, healthier lawns are more resistant to weed establishment, further reducing the frequency of spraying required.

The Boardwalk Worm Farm

36



Biodiversity

Biodiversity is a key issue for The Boardwalk given that it is located in the well-established and developed Summerstrand area. With drought and an established lake ecosystem the site is host to many migrant and resident flora and fauna.

Biodiversity describes the variety of life in an area, including the number of different species, the genetic wealth within each species and the natural areas where they occur. These areas are maintained in a manner that promotes their function as natural ecosystems within an urban environment.

Biodiversity is relative to the range of species of plants, animals and bird species native to an area, and these need to be identified and protected.

Compost used is completely organic, being either kraal manure or self made mulch.

This is an important facet of The Boardwalk's Environmental Management System because runoff from the complex is routed to a municipal storm water drain that discharges onto the beach. Runoff also enters The Boardwalk lakes.

CSI - EDUCATION, HEALTH and WELFARE

38

July – September 2018

Project /	Proposal	Amount
Mandela Day	We partnered with Rise Against Hunger to celebrate the Mandela Day and donated towards ingredients and packaging of food parcels. We also purchased t-shirts for the Mandela Day	R 278 087
Schoolnet	We paid grant towards schools to benefit from the Sun International Community Trust Hospitality Schools Digital Content and Infrastructure project	R148 914
Joubertina Junior Secondary	We sponsored meals and food parcels for the netball team who were on their way to a tournament in East London	R2 139
TOTAL		R429 140

CSI - EDUCATION, HEALTH and WELFARE

39

October – December 2018

Project /	Proposal	Amount
Mandela Day	Additional costs came through after the event in July. An amount of R 278 087 paid in the previous quarter prior to event.	R 11 437.66
Schoolnet	We sponsored takkies, socks and accommodation costs for the netball team to travel to Bloemfontein,	R 8 000
TOTAL		R 19 437.66

CSI - EDUCATION, HEALTH and WELFARE

40

January – March 2019

Project /	Proposal	Amount
Healing Minds	Handover of the industrial sewing machines was on the 28 March. We also donated fabric for school uniforms. The event was attended by the MEC for social development and her official, group CSI manager Heidi, Ms Gogo and Media. Our Executive chefs and Boardwalk staff with the community prepared lunch from the fire. The ingredients were donated by some of our suppliers as well as our tenants. The handover was well covered by the TV, radio as well as newspapers.	R 6 175
Khayaletu Boys Going back to school campaign	We sponsored school shoes for 28 boys, toiletry, school uniform, Nintendo Games and 40 inch TV. The handover was on the 28 January and was attended by the media and MEC for Social development. We also handed over a cheque of R10 000 as the proceeds of the Sparkler event.	R 24 170
Walmer Lower Primary	Handover for the school shoes and socks was on the 28 January. We also sponsored burgers, chips and cool drink for 84 kids.	R 7 560
TOTAL		R 37 905

CSI - EDUCATION, HEALTH and WELFARE

41

April – June 2019

Project /	Proposal	Amount
Healing Minds	We sponsored the oil for the machines, extra needles, scissors and thread.	R2 194
Mandela Day	We sponsored ingredients for packaging food and logistics for the food to reach Boardwalk	215 800
TOTAL		R 217 994

TOTAL SPENT JULY 2018 TO JUNE 2019 = R704 476.66

CSI - EDUCATION, HEALTH and WELFARE

42

July – September 2019

Project /	Proposal	Amount
John Masiza Primary	We sponsored the 4 E-learning white boards to the John Masiza primary school in Walmer township. The white boards were handed over on the 21 august in collaboration with the gaming board GRAF conference	R233 540
Mandela Day	Late charges for the Mandela day audio visual account.	R13 800
TOTAL		R 247 340

CSI - EDUCATION, HEALTH and WELFARE

43

October – December 2019

Project /	Proposal	Amount
Healing Minds	We sponsored the renovation to the after-care classroom and donated old computers to be used by students	R 69 661. 74
Dora Nginza hospital/Livingstone hospital	Sponsored Christmas party for the Paediatric ward at Dora and Livingstone hospitals. Bought toys and served cooked lunch and fruit	R12 000.00
TOTAL		R 81 661. 74

CSI Manager **Peggy Mogatla**

44

The CSI Manager Peggy still continues to drive community projects and SED projects half of Sun Boardwalk as detailed above.



CSI Projects – Rise Against Hunger

45

Sun Boardwalk partnered with Rise against Hunger organization. With the help of staff other corporate teams as well as municipal fire department and SAPS teams we packed in excess of 200 000 food parcels to be distributed to organizations in the Nelson Mandela Metro as part of the Mandela Day initiative which was attended by Mandela family representative.



CSI Projects - Healing minds

Partnering with the department of social development industrial sewing machines and fabric was handed over as part of ongoing support and involvement in healing minds to make it a more sustainable project and self funding.



CSI Projects – Khayaalethu Boys, Going back to school campaign

47



CSI Projects – Fire safety awareness

48

After tragic fire burnt down shacks in Walmer township a project with Municipal fire department done. Linen and food parcels given to victims and Ward councillors and children made aware of the dangers of uncontrolled erection of shacks. Fire safety awareness given to children in mother tongue making them aware if fire risks.



Environmental Awareness Training

Environmental Programme

An awareness programme aims to highlight areas within each unit that can contribute to the sustainable principles of “People Profit, Planet”. It gives the delegates practical tips on creating the habits of “Reduce, Recycle and Rescue”.

The environmental program serves as an identity, a platform that rallies individual efforts and consolidates the various environmental and social initiatives that are in place across the Group.

It represents renewed energy, focus and impetus for our sustainability programme. The program aims to create a world that balances fun with consciousness, through committed and measurable sustainability practices that engage all our stakeholders.

It’s about maximising Sun International’s social and economic contribution and minimising our environmental impact.

Sustainability strategy comprises of:

- Climate change and resource conservation
- Community investment
- A sustainable friendly corporate culture
- Sustainability partnerships and Legal compliance
- Best practice Environmental Management System (EMS)
- Green procurement and transparent performance reporting

Environmental Awareness Days

50

The Boardwalk is committed to raising awareness about environmental issues. Every year the Environmental Manager highlights important environmental days by putting up posters around the complex. This serves to inform the public as well as The Boardwalk staff of various environmental issues.

17-23 March	Water Week
22 March	World Water Day
29 March	Earth Hour
5 June	World Environment Day
1-7 September	National Arbor week
27 September	World Tourism Day
1 December	World Aids Day



Responsible Gambling

The Boardwalk, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling amongst staff and patrons alike.

From July 2017 to June 2018, **73** self-exclusions were completed. From July 2018 to June 2019, **75** were completed, which indicates an increase of 1.03%.

The Boardwalk continues to implement and upgrade its Responsible Gambling commitment.

The Boardwalk has a RGP Monitoring Policy which ensures that The Boardwalk performs proactive endeavours in relation to Responsible Gambling.

The statistics for the period under review indicate that the number of self-exclusions completed by males were more than females.

Substantially, more MVG slots players applied for self-exclusions than MVG tables players. The Boardwalk's Statistics shows a marginal increase of people applying for self-exclusions.

To ensure that our marketing and advertising efforts relating to gambling comply with legislated stipulations and casino industry initiatives, Sun International complies with its Responsible Gambling Policy.

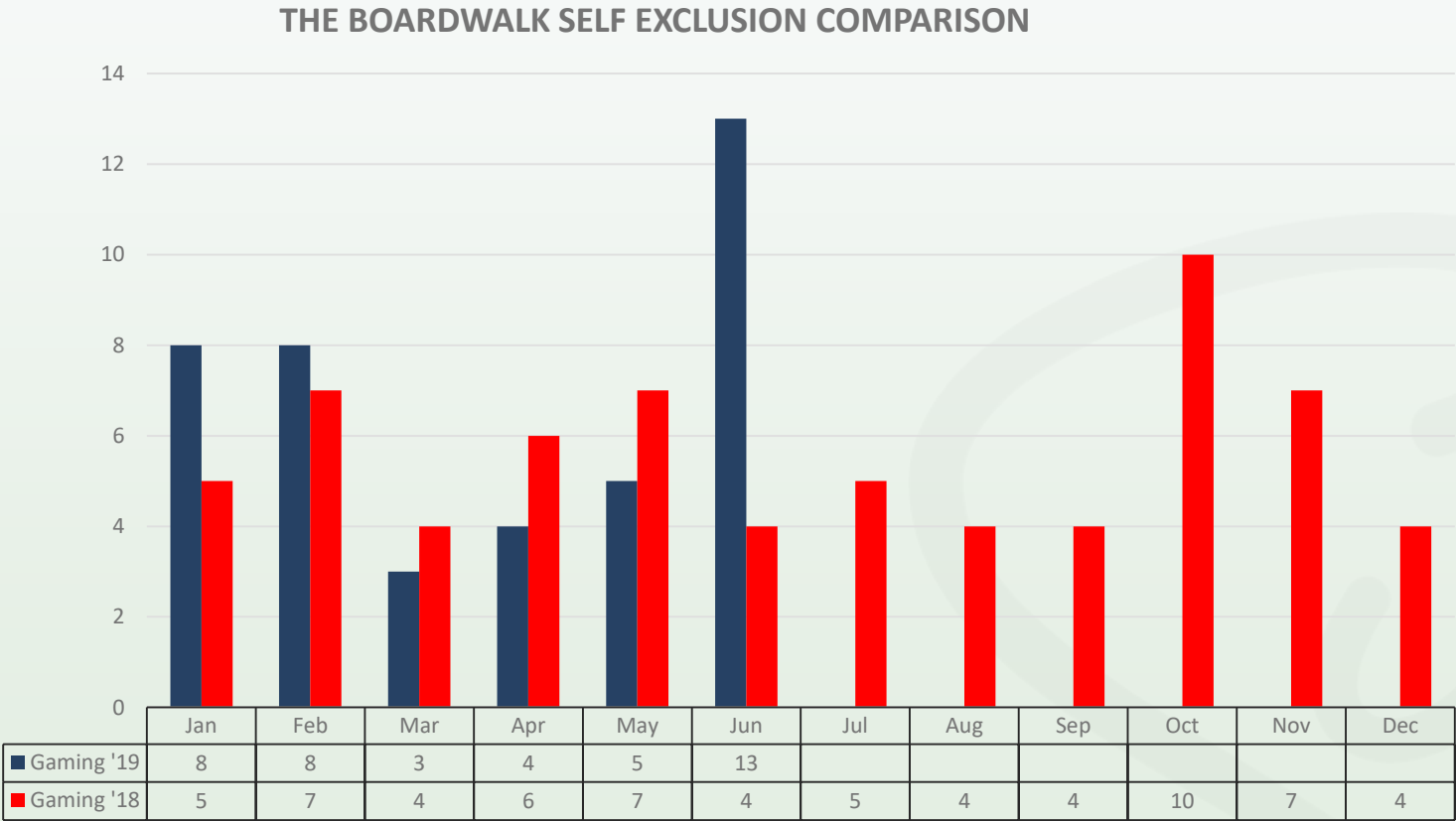
All of The Boardwalk staff are required to undergo Responsible Gambling training.

As a result of the pro-active measures and constant training carried out by The Boardwalk, Sun International's Group Internal Audit department score for Responsible Gambling Compliance for the period was rated **"Satisfactory"** the same as the previous year.

The Boardwalk supports the National Responsible Gambling Programme and enthusiastically ensures that its staff constantly drive home the message of gambling responsibly, to ensure that its patrons know that "winners know when to stop".

Number of Self Exclusions

July 2018 – June 2019



Responsible Gambling

The Boardwalk, under the Management of Sun International, continues to strive to educate and promote the importance of responsible gambling amongst staff and patrons alike.

From July 2018 to December 2018, **34** self-exclusions were completed. From July 2019 to December 2019, **44** were completed, which indicates an increase of 1.29%.

The Boardwalk continues to implement and upgrade its Responsible Gambling commitment.

The Boardwalk has a RGP Monitoring Policy which ensures that The Boardwalk performs proactive endeavours in relation to Responsible Gambling.

The statistics for the period under review indicate that the number of self-exclusions completed by males were more than females.

Substantially, more MVG slots players applied for self-exclusions than MVG tables players. The Boardwalk's Statistics shows a marginal increase of people applying for self-exclusions.

To ensure that our marketing and advertising efforts relating to gambling comply with legislated stipulations and casino industry initiatives, Sun International complies with its Responsible Gambling Policy.

All of The Boardwalk staff are required to undergo Responsible Gambling training.

As a result of the pro-active measures and constant training carried out by The Boardwalk, Sun International's Group Internal Audit department score for Responsible Gambling Compliance for the period was rated "**Satisfactory**" the same as the previous year.

The Boardwalk supports the National Responsible Gambling Programme and enthusiastically ensures that its staff constantly drive home the message of gambling responsibly, to ensure that its patrons know that "winners know when to stop".

Number of Self Exclusions

July 2019 – December 2019



The Boardwalk Retail Complex

An Environmental Management System (EMS) has been developed and rolled out to all Boardwalk tenants.

Dean Blom, the Environmental Manager, heads up this project in conjunction with other key management on the complex.

Environmental Protection and Sustainable Development are the key factors, and the tenants are constantly being challenged to demonstrate their commitment to the environment. This is the reason for putting together the EMS programme.

The water and energy usage of retail tenants is monitored and all the waste generated is brought to central waste yard for sorting and recycling.

Other tenants are offered free Environmental Awareness training via the Boardwalk training Centre. Their energy and water usage as well as waste generated is included in the Boardwalk Complex sustainability reporting figures.



Water Saving

56

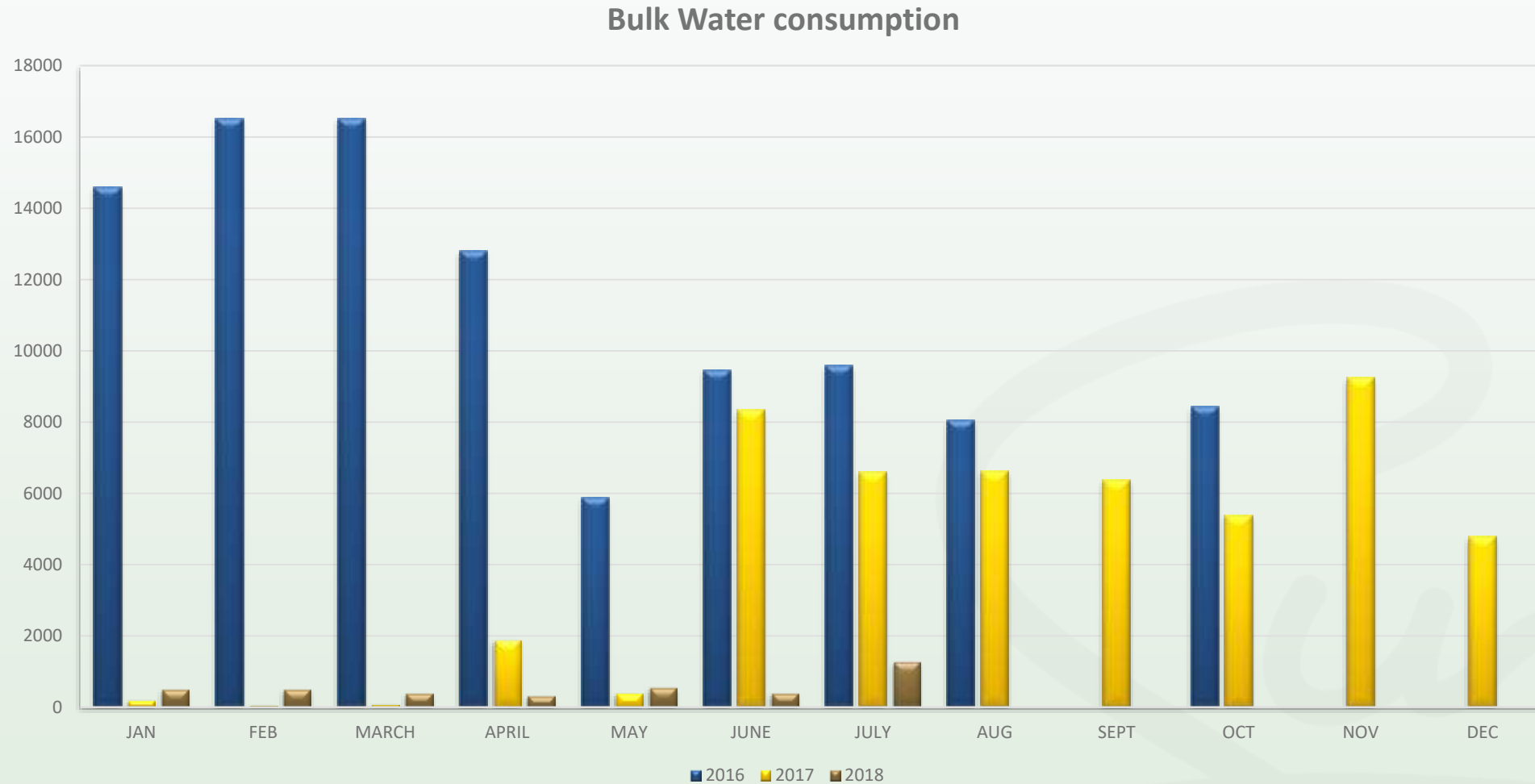
Due to the ongoing water challenges within the metro and water restrictions the Boardwalk continues to implement water saving by : Harvesting of rainwater in tanks for cooling towers. Guest and staff awareness campaign all help to reduce water usage. No garden irrigation done with municipal water only reclaimed basement seepage water used. Awareness collateral in rooms and only washing linen on check out

Contractors doing window cleaning bring their own water on site to prevent use of hose pipes and encourage water saving.

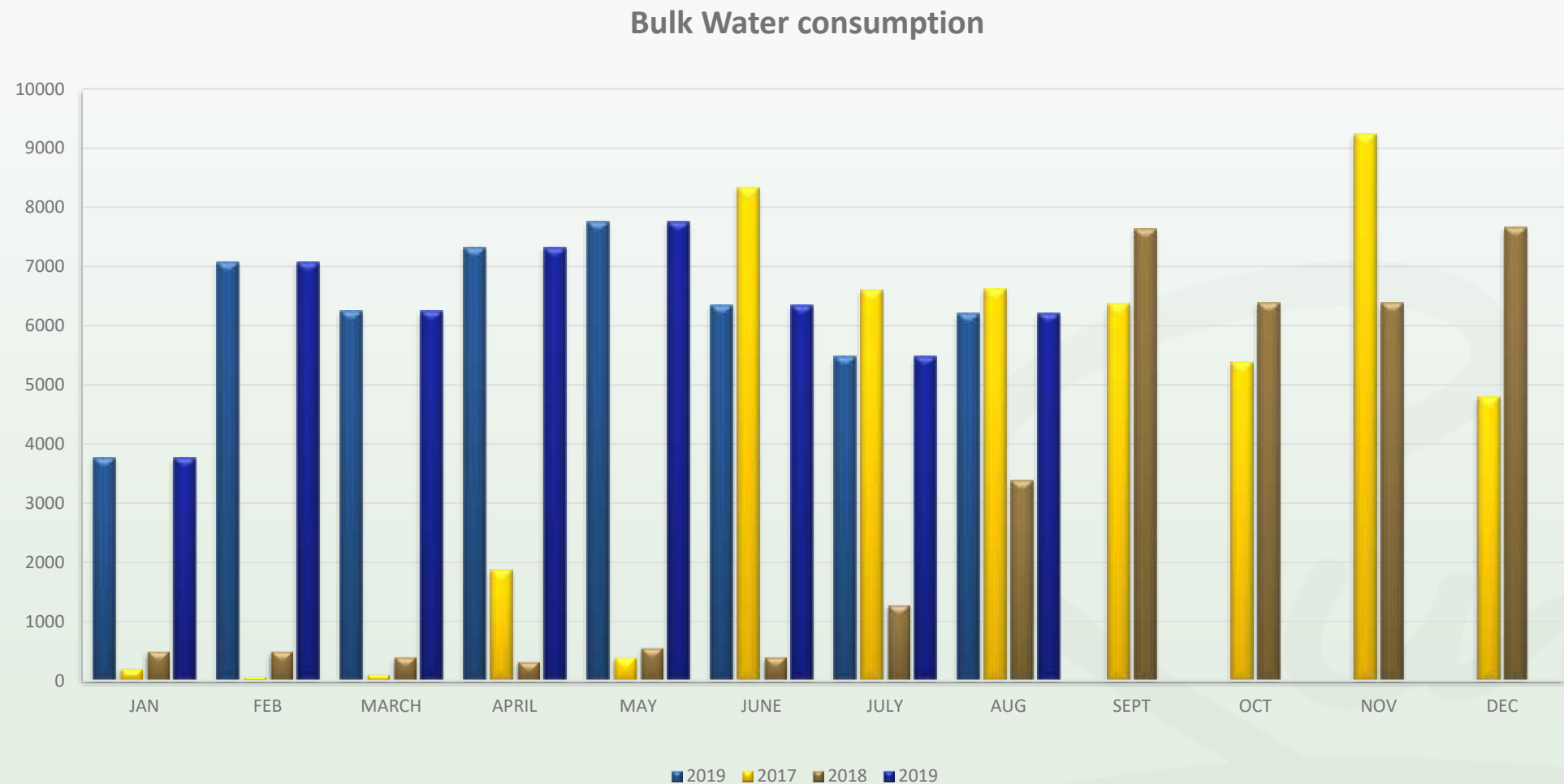


Bulk Water Meter Usage

57



Bulk Water Meter Usage



The Boardwalk water

Rainwater harvesting for use in cooling towers.



Thank you!

